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W/O: 78433



Customer #: 56291
STOREY, GOLDEN



CUSTOMER WORK ORDER

WO #: 78433

Customer: 56291 - STOREY, GOLDEN -
812-499-3747

Tag:

Author: BH

Location: 1127 CHECK WORK

Stock #: 11521

Stock Desc: 2025 TT COACHMEN

CATALINA 293TQBCKLE

Chassis #: 5ZT2CAUB1SX033826

Serial #: 5ZT2CAUB1SX033826

Mileage: 0

Licence:

Invoice #: 424750

Date In: 10 NOV 25

Promised:

Date Sched:

Completed: 26 NOV 25

Warr. Date: 16 OCT 25

Job #WINTER - External

WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER

WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	SAR	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Internal

COMPLAINT: CUSTOMER SAYS THAT THE SLIDE ROOM IS NOT GOING ALL THE WAY OUT

CAUSE: Slideroom is sealed all the way out

CORRECTION: Levelled the camper. Plugged in the shore power then ran the slideroom all the way out. Took pictures of the slideroom out all the way. Showed Ben that the slideroom was all the way out. Ran the slideroom back in and unplugged the shore power. No adjustments needed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: THE GASKET ON THE WINDOW ON THE SLIDE ROOM IT IS THE FORWARD WINDOW WE HAVE FIXED THIS BEFORE AND IT IS COMING BACK OUT AGAIN THE GASKET IS STILL HANGING

CAUSE: The gasket will not stay behind the glass

CORRECTION: Opened the slideroom then inspected the window tried to push the window seal back in place. Unscrewed the valance, blind from the inside, and unscrewed the window to get the numbers. No numbers were found. Measured the hole in the wall and put in a parts request for a new window. Did put the seal back in the window but the seal will not go in all the way. Put the window back in till there is a



replacement.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	185.00

Parts				
Part #	Description	Qty	Price	Total
F100443165	WINDOW 18x20 STATIONARY	1.00	37.82	37.82

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-JOBS 2,6	1.00	209.91	209.91

Subtotal for Job #2: 432.73

Job #3 - Warranty

COMPLAINT: THE REAR WINDOW ON THE SLIDE ROOM THE SHADE WILL NOT STAY UP

CAUSE: No tension on the blind strings

CORRECTION: Inspected the blind and found the blind strings were loose. Move the curtain out of the way. Took pictures of the blind. Added more tension to the blind strings and put the curtain back in place.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	27.75

Subtotal for Job #3: 27.75

Job #4 - Internal

COMPLAINT: LOOK AT THE FRIDGE TO MAKE SURE YOU CAN KEEP THE DOORS OPEN WHEN NOT IN USE

CAUSE: The fridge didn't have options to hold the doors open during travel, only while staying put because of the t-bar.

CORRECTION: Checked the fridge, it latched and has a t-bar that holds it closed for travel. If the t-bar is in the closed position the fridge doors can rest against the t-bar to hold the doors open but not during travel.

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

ON THE FRONT PART OF THE CAMPER INSIDE THE PAPER IS TEARING WHERE STAPLES ARE COMING THROUGH AND NEEDS FIXED

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	18.50
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)		SAR	0.00

Subtotal for Job #5: 18.50

Job #6 - Warranty

COMPLAINT: ON THE U SHAPE DINNETE THERE IS A PLASTIC PIECE THAT IS BENT OUT

CAUSE: Plastic corner trim bent

CORRECTION: Took pictures of the dinette and the corner trim. Put in po for new trim

Labor



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00

Parts

Part #	Description	Qty	Price	Total
F100570570	F CHANNEL, PLATINUM 3/16 X 8' 6022	1.00	1.70	1.70

Subtotal for Job #6: 75.70

Job #7 - Warranty

COMPLAINT: LOOK AT THE FUSE BOX AND FIND OUT WHY IT WILL NOT STAY SHUT

CAUSE: Latch on the converter door is broken

CORRECTION: Tried to close the door on the converter but it won't stay closed. Found that the latch is broken. Put in PO for a new converter door assembly

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
49-9040	WFCO DOOR LATCH	1.00	5.76	5.76

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DOOR LATCH	1.00	9.95	9.95

Subtotal for Job #7: 52.71

Job #8 - Internal

GET WITH SALES AND SEE IF THE MATTRESS WAS CHANGED CUSTOMER DOES NOT LIKE THE MATTRESS THAT IS IN THERE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #8: 0.00

Job #9 - Warranty

COMPLAINT: DOOR SIDE FRONT STORAGE COMPARTMENT IS NOT LOCKING VERY WELL

CAUSE: Screw loose on the manual lock

CORRECTION: Went to the front doorside compartment door and tried to open it. The door was difficult to open as the latch was hanging down. Used a thin wire to move the latch and open the door. Put the door against the magnet and took pictures of the loose screw on the door. Used a screwdriver to tighten the screw on the manual latch. Closed the door to verify it latched properly. No adjustments needed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	18.50

Subtotal for Job #9: 18.50



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Parts Total:	45.28
Labour Total:	360.75
Sublet Total:	0.00
Extras Total:	219.86
WORK ORDER TOTAL:	625.89

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 26 Nov 2025

Customer Signature : _____

Customer Work Order



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