

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2500703
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAUB1SX033826
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
Labor rate:	\$185.00	ITEM #	ACAT293TQBSCCKLE
OWNER INFORMATION		DEALER RO #	78433
GOLDEN V STOREY		CLAIM START DATE	11/14/2025
11338 NAAS DR		CLAIM END DATE	01/01/1900
Evansville, IN 47725			
USA			
Retail Date of Purchase	10/16/2025	WARRANTY EXPIRATION DATE	10/16/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-46-01-00-000721	Window - Exterior/Windows/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-14 13:05:57 :: THE GASKET ON THE WINDOW ON THE SLIDE ROOM IT IS THE FORWARD WINDOW WE HAVE FIXED THIS BEFORE AND IT IS COMING BACK OUT AGAIN THE GASKET IS STILL HANGING The gasket will not stay behind the glass Opened the slideroom then inspected the window tried to push the window seal back in place. Unscrewed the valance, blind from the inside, and unscrewed the window to get the numbers. No numbers were found. Measured the hole in the wall and put in a parts request for a new window. Did put the seal back in the window but the seal will not go in all the way. Put the window back in till there is a replacement.			
	Model#	Dlr Sub Hrs	1.00	Sub Labor Amt \$185.00
	Serial#	Appr Hrs	1.00	Appr Labor Amt \$185.00
	Notes			
	AUTHORIZED AS REQUESTED			

Labor

Line# 2	Operation Code	Operational Description		
	30-99-24-00-001018	Day Night Shade or Roller Shade - Interior/Soft Goods/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-14 13:06:21 :: THE REAR WINDOW ON THE SLIDE ROOM THE SHADE WILL NOT STAY UP No tension on the blind strings Inspected the blind and found the blind strings were loose. Move the curtain out of the way. Took pictures of the blind. Added more tension to the blind strings and put the curtain back in place.			
	Model#	Dlr Sub Hrs	0.15	Sub Labor Amt \$27.75
	Serial#	Appr Hrs	0.15	Appr Labor Amt \$27.75
	Notes			
	OP CODE CHANGE			

Labor

Line# 3	Operation Code	Operational Description		
	30-102-15-00-003365	Wall Access Panel - Interior/Panels, Ceilings, & Interior Moldings/Repair or Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-14 13:14:50 :: ON THE FRONT PART OF THE CAMPER INSIDE THE PAPER IS TEARING WHERE STAPLES ARE COMING THROUGH AND NEEDS FIXED FOUND STAPLES ARE COMING OUT OF THE WALL NEED TO FIX THE WALL PANEL THE STAPLES WENT THREW THE WALL NEED TO RESTAPLE THE WALL			
	Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$18.50
	Serial#	Appr Hrs	0.10	Appr Labor Amt \$18.50

Notes

Labor

Line# 4 **Operation Code** **Operational Description**
30-95-24-00-000958 Booth Structure - Interior/Dinette/Repair/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-11-14 13:18:20 :: ON THE U SHAPE DINNETE THERE IS A PLASTIC PIECE THAT IS BENT OUT Plastic corner trim bent Took pictures of the dinette and the corner trim. Put in po for new trim

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$74.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$74.00

Notes
AUTHORIZED AS REQUESTED

Labor

Line# 5 **Operation Code** **Operational Description**
40-115-01-11-001371 WFCO Converter Door Latch - Electrical/Converter (WFCO)/Replace/Electrical
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-11-14 13:19:27 :: LOOK AT THE FUSE BOX AND FIND OUT WHY IT WILL NOT STAY SHUT Latch on the converter door is broken Tried to close the door on the converter but it won't stay closed. Found that the latch is broken. Put in PO for a new converter door assembly

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00

Notes
OP CODE CHANGE

Labor

Line# 6 **Operation Code** **Operational Description**
20-69-24-00-000699 Compartment Door Frame - Exterior/Compartment Doors/Repair/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2025-11-14 13:20:05 :: DOOR SIDE FRONT STORAGE COMPARTMENT IS NOT LOCKING VERY WELL Screw loose on the manual lock Went to the front doorside compartment door and tried to open it. The door was difficult to open as the latch was hanging down. Used a thin wire to move the latch and open the door. Put the door against the magnet and took pictures of the loose screw on the door. Used a screwdriver to tighten the screw on the manual latch. Closed the door to verify it latched properly. No adjustments needed.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50

Notes
AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$360.75	Approved	Labor Amt	\$360.75
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$360.75		Total	\$360.75

DEALER DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.