

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78433
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 56291 - GOLDEN STOREY
Address: 11338 NAAS DR EVANSVILLE, IN

47725

Phone: 812-499-3747

Stock Number: 11521 - 2025 CATALINA 293TQBSCKLE 5ZT2CAUB1SX033826

VIN: 5ZT2CAUB1SX033826 HIN:

SER#: 5ZT2CAUB1SX033826

Mileage: 0

Work Order Comp: 26 NOV 25

Auth. No:

Dealer #:

Warr. Date: 16 OCT 25

Work Order Date: 10 NOV 25

Inv #: 424752

WO # Job # Description JOB INFORMATION

78433	2	THE GASKET ON THE WINDOW ON THE SLIDE ROOM IT IS THE FORWARD WINDOW WE HAVE FIXED THIS BEFORE AND IT IS COMING BACK OUT AGAIN THE GASKET IS STILL HANGING The gasket will not stay behind the glass Opened the slideroom then inspected the window tried to push the window seal back in place. Unscrewed the valance, blind from the inside, and unscrewed the window to get the numbers. No numbers were found. Measured the hole in the wall and put in a parts request for a new window. Did put the seal back in the window but the seal will not go in all the way. Put the window back in till there is a replacement.
78433	6	ON THE U SHAPE DINNETE THERE IS A PLASTIC PIECE THAT IS BENT OUT Plastic corner trim bent Took pictures of the dinette and the corner trim. Put in po for new trim
78433	7	LOOK AT THE FUSE BOX AND FIND OUT WHY IT WILL NOT STAY SHUT Latch on the converter door is broken Tried to close the door on the converter but it won't stay closed. Found that the latch is broken. Put in PO for a new converter door assembly
78433	3	THE REAR WINDOW ON THE SLIDE ROOM THE SHADE WILL NOT STAY UP No tension on the blind strings Inspected the blind and found the blind strings were loose. Move

Claim : 78433

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the curtain out of the way. Took pictures of the blind. Added more tension to the blind strings and put the curtain back in place.

78433 5 ON THE FRONT PART OF THE CAMPER INSIDE THE PAPER IS TEARING WHERE STAPLES ARE COMING THROUGH AND NEEDS FIXED

78433 9 DOOR SIDE FRONT STORAGE COMPARTMENT IS NOT LOCKING VERY WELL
 Screw loose on the manual lock
 Went to the front doorside compartment door and tried to open it. The door was difficult to open as the latch was hanging down. Used a thin wire to move the latch and open the door. Put the door against the magnet and took pictures of the loose screw on the door. Used a screwdriver to tighten the screw on the manual latch. Closed the door to verify it latched properly. No adjustments needed.

 Part No Job# Description PARTS Qty Price Total

 F100443165 2 WINDOW 18x20 STATIONARY 1.00 37.82 37.82
 F100570570 6 F CHANNEL, PLATINUM 3/16 X 8' 602 1.00 1.70 1.70
 49-9040 7 WFCO DOOR LATCH 1.00 5.76 5.76

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 1.00 185.00 185.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 6 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 7 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 7 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.15 185.00 27.75
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.10 185.00 18.50
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 9 MISC LABOUR CODE (EXTERNAL) 0.10 185.00 18.50

 Excode Job# Description EXTRAS Qty Price Total

 FRT 2 UPS-JOBS 2,6 1.00 209.91 209.91
 FRT 7 UPS-DOOR LATCH 1.00 9.95 9.95

Parts Total: 45.28
 Labour Total: 360.75
 Sublet Total: 0.00
 Extras Total: 219.86

>>>> Claim Total: 625.89

Customer Signature: _____

Date: _____