

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2498860
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FERB7SW030507
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET259FKDS-320
KEITH W SCHUSTER		DEALER RO #	78373
300 CEDAR BEND RD		CLAIM START DATE	11/13/2025
Beechgrove, TN 37018		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	11/07/2025	WARRANTY EXPIRATION DATE	11/07/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	30-100-01-00-001035	Cabinet Door - Interior/Cabinetry/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-13 09:35:02 :: OVER THE SINK CABINET DOOR IS DAMAGED AND NEEDS REPLACED FOUND DOOR DAMAGE DUE TO STICKERS INSTALLED FROM THE FACTORY REPLACE THE DOOR			
Model#		Dlr Sub Hrs	0.40	Sub Labor Amt \$74.00
Serial#		Appr Hrs	0.40	Appr Labor Amt \$74.00
	Notes			
	R&R cabinet door			

Labor

Line# 2	Operation Code	Operational Description		
	30-101-01-00-001076	Hinged Passage Door - Interior/Interior Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-13 09:37:22 :: THE BATHROOM DOOR HAS SOME DAMAGE ON IT THE CUSTOMER FOUND ONCE HE TOOK THE UNIT HOME FOUND SOME AREA ON THE DOOR THAT ARE DAMAGE			
Model#		Dlr Sub Hrs	0.50	Sub Labor Amt \$92.50
Serial#		Appr Hrs	0.50	Appr Labor Amt \$92.50
	Notes			
	damaged bath door not noted in unit file; DPU on 11-25-2024; No DAF uploaded to Dealer connect within 24 hours of delivery to dealership as required in The Forest River Way guidelines.; not noted/reported to Dealer connect during the 3-day more thorough inspection from date of delivery to dealership as required in The Forest River Way guidelines. Sat on dealer lot for a year before retail sale; damage is not a warranty issue; Coachmen will goodwill the labor only - no part			

Labor

Line# 3	Operation Code	Operational Description		
	30-101-01-00-001076	Hinged Passage Door - Interior/Interior Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-13 09:37:52 :: THE BED ROOM DOOR HAS SOME DAMAGE ON IT THAT THE CUSTOMER FOUND ONCE HE TOOK THE UNIT HOME FOUND AREA ON THE DOOR DAMAGED			
Model#		Dlr Sub Hrs	0.50	Sub Labor Amt \$92.50
Serial#		Appr Hrs	0.50	Appr Labor Amt \$92.50
	Notes			
	damaged bed door not noted in unit file; DPU on 11-25-2024; No DAF uploaded to Dealer			

connect within 24 hours of delivery to dealership as required in The Forest River Way guidelines.;
not noted/reported to Dealer Connect during the 3-day more thorough inspection from date of
delivery to dealership as required in The Forest River Way guidelines. Sat on dealer lot for a year
before retail sale; damage is not a warranty issue;
Coachmen will goodwill the labor only - no part

Submitted

Labor Amt	\$259.00
Parts & Freight	\$0.00
Total	\$259.00

Approved

Labor Amt	\$259.00
Parts & Freight	\$0.00
Total	\$259.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.