



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78369



Customer #: 55532
GAMMON, JAMES O.



CUSTOMER WORK ORDER

WO #: 78369 (Appointment Date: 05 NOV 2025 - Time: 01:30pm)

Customer: 55532 - GAMMON, JAMES O. Stock #: 11536

- 812-568-1947

Tag:

Author: BH

Location: 1210 CHECK PARTS

Stock Desc: 2025 TT COACHMEN APEX
242BARV

Chassis #: 5ZT2CXNB0SS048414

Serial #: 5ZT2CXNB0SS048414

Mileage: 0

Licence:

Invoice #: 425048

Date In: 05 NOV 25

Promised:

Date Sched:

Completed: 30 NOV 25

Warr. Date: 15 FEB 25

Job #1 - Warranty

COMPLAINT: WHEN CLOSING THE AWNING IT DOESN'T GO IN ALL THE WAY AT THE REAR OF THE CAMPER

CAUSE: Awning arm too close to the front.

CORRECTION: Ran the awning out a little, unscrewed the awning fabric from the gutter. Loosened the lag bolts at the top of the rear awning arm then pushed the rear awning arm more to the rear. This gave about one-eighth of an inch more room to close. Tightened the lag bolt on the top rear awning arm. Ran the awning in and noticed it had cleared better. Took a picture of the difference.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	44.85	44.85

Subtotal for Job #1: 81.85

Job #2 - Warranty

COMPLAINT: SHOWER IS LEAKING ON THE FLOOR AAROUND THE SHOWER FLOOR BASE THE DOOR DOES NOT CLOSE ALL THEWAY AND LEAVES A GAP WHEN ON CITY WATER AND IN USE

CAUSE: Shower doors needed adjusted

CORRECTION: Took a picture of the doors before and after. Had to adjust the top sliders till the gap was closed.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00

Subtotal for Job #2: 37.00

Job #3 - Warranty

COMPLAINT: UNDERBELLY IS COMING LOOSE AT THE REAR OF THE CAMPER. CUSTOMER THINKS SOMETHING IS PUSHING IT DOWN

CAUSE: Loose underbelly

CORRECTION: Took a picture then got fender washers and self-tappers. Screwed the self-tappers and washers up to the frame to hold up the underbelly.

Labor



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	46.25

Subtotal for Job #3: 46.25

Job #4 - Warranty

COMPLAINT: THE ACCESSSS DOOR TO THE WATER PUMP IS COMING OFF.

CAUSE: Staples didn't hold the mounting board for the panel

CORRECTION: Took pictures of the panel not in place. The panel was attached to the mounting board with protruding stables. Unscrewed the panel from the board then screw the board to the backside of the cabinet. Screwed the panel to the board as it was built.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00

Subtotal for Job #4: 37.00

Job #5 - Warranty

COMPLAINT: Transferred to BAS*78650 on 05 DEC 25

Estimate amount was 0.00

THE ICE MAKER POWERS ON BUT DOES NOT MAKE ICE

CORRECTION: Plugged in the ice maker then added water to the max line. Power on the ice maker. The ice maker had cycled but showed added water even though it was full. Let the ice makers set over the weekend but nothing changed. Emptied the ice maker. Took pictures and put in parts request for a new ice maker.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: THE FURNACE IS MAKING SOME WEIRD NOISE AND DOES NOT SOUND RIGHT

CAUSE: A screw was loose inside the furnace but not a screw that belongs to the furnace. It was an interior screw that fell into the furnace

CORRECTION: Turned the thermostat on to the furnace and when the fan turned on it the screw had flown out of the blower fan and struck the body of the furnace making a loud ricochet. Turned off the furnace then went to the vent and removed it. Took off the furnace vents and found a screw lying inside the furnace. Took a picture showing the screw. Made sure the LP was off then disconnected the LP hose from the furnace. Pulled out the furnace and the breaker box was in the way. Unscrewed the breaker box then pulled out the furnace to check for damage and other obstructions. No damage found or any other obstructions. Turn the furnace back on to make sure it was operating properly. Put the furnace back in its location and mounted and connected the LP line back to the furnace and tightened. Mounted the breaker box back to the cabinet. Connected the furnace vents back to the furnace. Put the furnace vent cover back on the cabinet. Ran the furnace one more time to make sure there was no obstructions.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	231.25

Subtotal for Job #6: 231.25

Job #7 - External

COMPLAINT: INSTALL A 32 IN TV IN THE BED ROOM AND MAKE SURE IT MOVES WE CAN GET THE TV SMART AND GET A BRACKET

W/O: 78369



Customer #: 55532
GAMMON, JAMES O.



CAUSE: New tv bracket and tv installation

CORRECTION: Got the new TV and TV bracket from the parts department. Opened the box to the TV and got mounting bolts that fit the TV. Anchored the TV bracket to the wall where it was marked from the factory. Bolted the TV to the bracket. Made up a new coaxial cable and connected it to the TV. Channel search the TV for a signal.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts				
Part #	Description	Qty	Price	Total
12279	32" SMART TV	1.00	N/C	N/C
F100146470	TV, BRACKET - 2 ARM SWING LCD BRACKE	1.00	N/C	N/C

Subtotal for Job #7: 0.00

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterizing 2 gallons

CORRECTION: Drained the black, grey, fresh tanks. Turned the valves at the water pump. Added 2 gallons through the kitchen faucet, bathroom faucet, toilet, shower, and outside shower, low points. Depressed the city water connection and water heater.

Labor			
Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	SAR	N/C

Parts				
Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services				
Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Parts Total: 0.00
Labour Total: 388.50
Sublet Total: 0.00
Extras Total: 44.85
WORK ORDER TOTAL: 433.35

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 05 Dec 2025



W/O: 78369



Customer #: 55532
GAMMON, JAMES O.

