

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2503514
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CXNB0SS048414
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	220 / 220A
OWNER INFORMATION		ITEM #	APTT242BARV
JAMES O GANNON		DEALER RO #	78369
3108 LAKE DRIVE		CLAIM START DATE	11/18/2025
Evansville, IN 47711		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	02/15/2025	WARRANTY EXPIRATION DATE	02/15/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-78-24-00-000799	Awning Fabric - Lippert - Exterior/Awnings (Lippert)/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-18 11:01:42 :: WHEN CLOSING THE AWNING IT DOESN'T GO IN ALL THE WAY AT THE REAR OF THE CAMPER Awning arm too close to the front. Ran the awning out a little, unscrewed the awning fabric from the gutter. Loosened the lag bolts at the top of the rear awning arm then pushed the rear awning arm more to the rear. This gave about one-eighth of an inch more room to close. Tightened the lag bolt on the top rear awning arm. Ran the awning in and noticed it had cleared better. Took a picture of the difference.			
Model#	NA	Dlr Sub Hrs	0.20	Sub Labor Amt \$37.00
Serial#	NA	Appr Hrs	0.20	Appr Labor Amt \$37.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	60-141-19-00-001596	Tub Surround - Plumbing/Shower, Tub Surround/Reseal/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-18 11:08:14 :: SHOWER IS LEAKING ON THE FLOOR AROUND THE SHOWER FLOOR BASE THE DOOR DOES NOT CLOSE ALL THEWAY AND LEAVES A GAP WHEN ON CITY WATER AND IN USE Shower doors needed adjusted Took a picture of the doors before and after. Had to adjust the top sliders till the gap was closed.			
Model#		Dlr Sub Hrs	0.20	Sub Labor Amt \$37.00
Serial#		Appr Hrs	0.20	Appr Labor Amt \$37.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	10-9-15-00-000168	Polymax Underbelly - Frame & Chassis/Levelers, Underbelly/Repair or Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2025-11-18 11:10:58 :: UNDERBELLY IS COMING LOOSE AT THE REAR OF THE CAMPER. CUSTOMER THINKS SOMETHING IS PUSHING IT DOWN Loose underbelly Took a picture then got fender washers and self-tappers. Screwed the self-tappers and washers up to the frame to hold up the underbelly.			
Model#		Dlr Sub Hrs	0.25	Sub Labor Amt \$46.25
Serial#		Appr Hrs	0.25	Appr Labor Amt \$46.25
	Notes			

Labor

Line# 4	Operation Code 30-100-12-00-001049	Operational Description Cabinet End Panel - Interior/Cabinetry/Resecure or Tighten/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-11-18 11:16:20 :: THE ACCESSS DOOR TO THE WATER PUMP IS COMING OFF. Staples didn't hold the mounting board for the panel Took pictures of the panel not in place. The panel was attached to the mounting board with protruding stables. Unscrewed the panel from the board then screw the board to the backside of the cabinet. Screwed the panel to the board as it was built.		
Model#	Dlr Sub Hrs 0.20	Sub Labor Amt \$37.00
Serial#	Appr Hrs 0.20	Appr Labor Amt\$37.00
Notes		

Labor

Line# 6	Operation Code 70-697-01-00-002042	Operational Description Suburban Furnace Blower Wheel - Appliances/Furnace - Doorless (Suburban)/ Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-11-18 11:32:12 :: THE FURNACE IS MAKING SOME WEIRD NOISE AND DOES NOT SOUND RIGHT A screw was loose inside the furnace but not a screw that belongs to the furnace. It was an interior screw that fell into the furnace Turned the thermostat on to the furnace and when the fan turned on it the screw had flown out of the blower fan and struck the body of the furnace making a loud ricochet. Turned off the furnace then went to the vent and removed it. Took off the furnace vents and found a screw lying inside the furnace. Took a picture showing the screw. Made sure the LP was off then disconnected the LP hose from the furnace. Pulled out the furnace and the breaker box was in the way. Unscrewed the breaker box then pulled out the furnace to check for damage and other obstructions. No damage found or any other obstructions. Turn the furnace back on to make sure it was operating properly. Put the furnace back in its location and mounted and connected the LP line back to the furnace and tightened. Mounted the breaker box back to the cabinet. Connected the furnace vents back to the furnace. Put the furnace vent cover back on the cabinet. Ran the furnace one more time to make sure there was no obstructions.		
Model# NEED	Dlr Sub Hrs 1.26	Sub Labor Amt \$233.10
Serial# NEED	Appr Hrs 1.25	Appr Labor Amt\$231.25
Notes		

Submitted	Labor Amt	\$390.35	Approved	Labor Amt	\$388.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$390.35		Total	\$388.50

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.