



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78352
Promised Date:
04 NOV 25

CUSTOMER WORK ORDER

WO #: 78352 (Appointment Date: 04 NOV 2025 - Time: 04:00pm)

Customer: 49611 - WEBER, FELICIA -
765-918-7019

Tag:

Author: BJW

Location: 1205 BH TO CLOSE

Stock #: 11432

Stock Desc: (11432) 2025 KEYSTONE
SPRINGDALE 291BRC

Chassis #: 4YDTSGP26S7100182

Serial #: 4YDTSGP26S7100182

Mileage:

Licence:

Invoice #: 425074

Date In: 04 NOV 25

Promised: 29 NOV 25

Date Sched:

Completed: 30 NOV 25

Warr. Date: 30 MAY 25

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterize

CORRECTION: Pulled unit into shop and hooked up to shore power. Located pump. Ran a.f through all lines and fixtures. Drained all tanks. Parked unit.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #2 - Warranty

COMPLAINT: FRIDGE ISN'T WORKING. ISN'T COOLING

CAUSE: Fridge isn't getting cold

CORRECTION: I put thermometers in freezer and refrigerator at 2:56. Left it run all night. And thermometers were both at 60 degrees. Pulled refrigerator and got the paperwork from ben and gave ben the results. Got the new refrigerator in and i took the bad regulator out. And had to take the mounting brackets off the bad refrigerator and install them on the new one and i installed the new refrigerator and took off all the packing tape and cardboard and installed the travel latch to new refrigerator. Refrigerator works properly. Good to go

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	0.00
Z990	MISCELLANEOUS REPAIR	JTW	136.80
Z990	MISCELLANEOUS REPAIR	JTW	133.20
Z990	MISCELLANEOUS REPAIR	JTW	90.00



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Parts				
Part #	Description	Qty	Price	Total
662802	Refrigerator - 9.8 Cu Ft - 12V - LH	1.00	802.75	802.75

Other Services				
Code	Description	Qty	Price	Total
FRT	FREIGHT - REFER	1.00	221.75	221.75

Subtotal for Job #2: 1,384.50

Job #3 - Warranty

COMPLAINT: PANTRY DRAWER IS BROKEN. HAVE CUSTOMER SHOW AT CHECK IN

CAUSE: Pantry drawer was broke

CORRECTION: After inspection of the pantry drawer the screw in the back that holds it to the wall was pulled out. So i took a 1in board and ran along for support of the drawer slides and put two spcer block in between the wall and drawer slides and secured then to the wall. Drawer works properly now

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	36.00

Subtotal for Job #3: 36.00

Job #4 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE HUB DUSTCAP CAME OFF OF THE OFF DOOR REAR HUB.

CAUSE: Off door center cap missing grease cap

CORRECTION: After inspection of the center cap the inside where the greas cap goes was all bent up. So i had to put a new center cap with a greas cap. I took the wheel off and removed the old cap and put the new cap on and torqued the lug nuts to spec. Good to go

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	18.00

Parts				
Part #	Description	Qty	Price	Total
11968	4.25" STAINLESS CENTER CAP W/SNAP-IN	1.00	9.87	9.87

Subtotal for Job #4: 27.87

Job #5 - Warranty

COMPLAINT: CUSTOMER HAS TO PUSH UP ON THE MAIN ENTRY DOOR TO GET IT TO CLOSE PROPERLY. CAN IT BE ADJUSTED?

CAUSE: Main door hard to close

CORRECTION: After inspection of the main door i found that it needed adjusted. So i adjusted the door. And the striker and lubricanted the latch. The door shuts properly now. Good to go

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	36.00
Z990	MISCELLANEOUS REPAIR	JTW	0.00

Subtotal for Job #5: 36.00



W/O: 78352
Promised Date: 29 NOV 25

Parts Total:	812.62
Labour Total:	450.00
Sublet Total:	0.00
Extras Total:	221.75
WORK ORDER TOTAL:	1,484.37

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 06 Dec 2025

Customer Signature : _____

Customer Work Order



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