



Pre- Authorization number	PREAUTH421 37 (PA03935451	Reference no.78352	Status	Approv ed
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Servicing Dealer 1194	Name Basden's American RV	Address 600 E Baseline Rd Evansville, IN 47725	VIN 4YDTSGP26S7100182	Retail sold on 5/30/2025
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Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.

Root		Approved				Actual		Base	Complaint/Cause/Correction
Operation	Description	Sublet	Sub Hours	Hours	hours	Qty	hours		
4151914B	Refrigerator - GE Residential - Complete	0	2	2		1	2	Complaint: FRIDGE ISN'T WORKING. ISN'T COOLING Cause: Fridge isn't getting cold I put thermometers in freezer and refrigerator at 2:56. Left it run all night. And thermometers were both at 60 degrees. Pulled refrigerator and got the paperwork from ben and gave ben the results. Correction: REPLACE THE FRIDGE KRV - Vendor has not responded within the allotted timeframe established within KRV's Warranty Agreement. VCB	
3103506A	Drawer - Slides - Repair	0	0.2	0.2		1	0.2	Complaint: PANTRY DRAWER IS BROKEN. HAVE CUSTOMER SHOW AT CHECK IN Cause: Pantry drawer was broke Correction: After inspection of the pantry drawer the screw in the back that holds it to the wall was pulled out. So i took a 1in board and ran along for support of the drawer slides and put two spcer	
1101406B	Hub & Drum - Grease Cap	0	0.1	0.1		1	0.1	Complaint: CUSTOMER ADVISES THAT THE HUB DUSTCAP CAME OFF OF THE OFF DOOR REAR HUB. Cause: Off door center cap missing grease cap Correction: After inspection of the center cap the inside where the greas cap goes was all bent up. So i had to put a new center cap with a greas cap. I took the wheel off and removed the old cap and put the new cap on and torqued the lug nuts to spec. Good to go	
2300102A	Entrance Door - Hinged - Repair	0	0.2	0.2		1	0.2	KRV — Approved as a Goodwill gesture (non-warranty). Complaint: CUSTOMER HAS TO PUSH UP ON THE MAIN ENTRY DOOR TO GET IT TO CLOSE PROPERLY. CAN IT BE ADJUSTED? Cause: Main door hard to closeAfter inspection of the main door i found that it	

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KEYSTONE

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adjusted the door. And the striker and
lubricanted the latch. The door shuts
properly now. Good to go

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