

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78352
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 49611 - FELICIA WEBER
Address: 702 CRESTMONT DR EVANSVILLE, IN

47712

Phone: 765-918-7019

Stock Number: 11432 - 2025 SPRINGDALE 291BRC 4YDTSGP26S7100182

VIN: 4YDTSGP26S7100182 HIN: SER#: 4YDTSGP26S7100182

Mileage: 0

Work Order Comp: 30 NOV 25

Auth. No:

Dealer #: 1194

Warr. Date: 30 MAY 25

Work Order Date: 04 NOV 25

Inv #: 425076

WO # Job # Description JOB INFORMATION

78352 4 CUSTOMER ADVISES THAT THE HUB DUSTCAP CAME OFF OF THE OFF DOOR
REAR HUB.

Off door center cap missing grease cap

After inspection of the center cap the inside where the greas cap
goes was all bent up. So i had to put a new center cap with a
greas cap. I took the wheel off and removed the old cap and put
the new cap on and torqued the lug nuts to spec. Good to go

78352 2 FRIDGE ISN'T WORKING. ISN'T COOLING
Fridge isn't getting cold

I put thermometers in freezer and refrigerator at 2:56. Left it
run all night. And thermometers were both at 60 degrees. Pulled
refrigerator and got the paperwork from ben and gave ben the
results. Got the new refrigerator in and i took the bad regulator
out. And had to take the mounting brackets off the bad
refrigerator and install them on the new one and i installed the
new refrigerator and took off all the packing tape and cardboard
and installed the travel latch to new refrigerator. Refrigerator
works properly. Good to go

78352 3 PANTRY DRAWER IS BROKEN. HAVE CUSTOMER SHOW AT CHECK IN
Pantry drawer was broke

After inspection of the pantry drawer the screw in the back that
holds it to the wall was pulled out. So i took a lin board and
ran along for support of the drawer slides and put two spcer
block in between the wall and drawer slides and secured then to

Claim : 78352

 WO # Job # Description JOB INFORMATION

 the wall. Drawer works properly now

78352 5 CUSTOMER HAS TO PUSH UP ON THE MAIN ENTRY DOOR TO GET IT TO CLOSE
 PROPERLY. CAN IT BE ADJUSTED?
 Main door hard to close
 After inspection of the main door i found that it needed
 adjusted. So i adjusted the door. And the striker and lubricanted
 the latch. The door shuts properly now. Good to go

 Part No Job# Description PARTS Qty Price Total

 C01250254/C01 4 4.25" STAINLESS CENTER CAP W/SNAP 1.00 9.87 9.87
 662802 2 Refrigerator - 9.8 Cu Ft - 12V - 1.00 802.75 802.75

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 4 MISCELLANEOUS REPAIR 0.10 180.00 18.00
 Z990 2 MISCELLANEOUS REPAIR 0.00 180.00 0.00
 Z990 2 MISCELLANEOUS REPAIR 0.76 180.00 136.80
 Z990 2 MISCELLANEOUS REPAIR 0.74 180.00 133.20
 Z990 2 MISCELLANEOUS REPAIR 0.50 180.00 90.00
 Z990 3 MISCELLANEOUS REPAIR 0.20 180.00 36.00
 Z990 5 MISCELLANEOUS REPAIR 0.20 180.00 36.00
 Z990 5 MISCELLANEOUS REPAIR 0.00 180.00 0.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 2 FREIGHT - REFER 1.00 221.75 221.75

Parts Total: 812.62
 Labour Total: 450.00
 Sublet Total: 0.00
 Extras Total: 221.75

>>>> Claim Total: 1,484.37

Customer Signature: _____

Date: _____