



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 78232
Promised Date: 29 NOV 25



Customer #: 55742
WOLFE, CARL



CUSTOMER WORK ORDER

WO #: 78232 (Appointment Date: 01 NOV 2025 - Time: 11:30am)

Customer: 55742 - WOLFE, CARL -
270-952-6571

Tag:

Author: BJW

Location: 1219 CHECK STATUS WITH
JRK

Stock #: 11582

Stock Desc: (11582) 2025 COACHMEN
CATALINA SUMMIT SERIES 271DBS

Chassis #: 5ZT2CASB2SU046038

Serial #: 5ZT2CASB2SU046038

Mileage:

Licence:

Invoice #: 425346

Date In: 01 NOV 25

Promised: 29 NOV 25

Date Sched:

Completed: 19 DEC 25

Warr. Date: 29 APR 25

Job #1 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE REFRIGERATOR
IS MAKING A VIBRATION NOISE. THE NOISE
WILL STOP IF YOU PUSH ON THE
REFRIGERAOTR. THIS NOISE HAS GOTTEN
WORSE OVER TIME.

CAUSE: Refrigerator is rattling at the hinge and inside the door.
Replace fridge

CORRECTION: I found that the door hinges are getting loose. The pens going into the doors are wearing
out the plastic insert. There's also a door bucket that will not lock in and be stable. After running the fridge
for about 1 hour, I found that the back of the fridge has loose components.
Hooked up Shore power and opened unit up. Had to set the couch up on its end to have clearance to
remove Fridge from unit. Retrieved new fridge and opened it from packaging to verify no damages and it
was correct. Removed the mount screws from old fridge at top and bottom. Used Dolly to prop up fridge
just out of the cubby hole and removed rear panel and wires. Removed Old fridge from unit and swapped
the mount brackets from old to new. Reversed process to install new fridge in unit. Turned switch on to
verify it has power and compressor engages. Put couch back into place and stablized it with its straps.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	277.50
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00

Other Services				
Code	Description	Qty	Price	Total
PARTS	UNINVENTORIED PARTS	1.00	210.38	210.38
Subtotal for Job #1:				487.88

Job #2 - External

COMPLAINT: CUSTOMER WOULD LIKE AN ESTIMATE FOR ADDING SOLAR PANELS TO THE ROOF.
UNIT IS PREPPED FOR SOLAR CHARGING

CAUSE: Get an estimate for adding solar panels

CORRECTION: I turned in a parts request for an estimate for a solar panel kit.
CUSTOMER DECLINED AT THIS TIME

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C





Other Services		Qty	Price	Total
Code	Description			
FRT	FREIGHT SOLAR KIT	0.00	N/C	N/C
Subtotal for Job #2:				0.00

Job #3 - External

COMPLAINT: CUSTOMER WOULD LIKE AN ESTIMATE TO ADD A SLIDE TOPPER OVER THE SLIDE ROOM.

CAUSE: Get an estimate for slide topper
 Install slide topper

CORRECTION: I turned in a part request sheet for a slide topper kit Retrieved unit and slide topper from red trailer. Opened topper to make sure all parts were there. Retrieved Lift and put into position at slideroom. Installed Putty tape on Brackets. Installed supports in the inside corners of T Brackets on slideroom. Measured and installed topper track. Installed arms on Topper Assembly. Slide the Topper paracord into the track and set in position. Set sliding brackets and put topper in position and tested in and out before securing into permanent placement.

Labor				Total
Code	Description		Mechanic	
Z990	MISC LABOUR CODE (EXTERNAL)		JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		JRK	N/C
Parts		Qty	Price	Total
Part #	Description			
7159	11FT SLIDER-11FT BLACK-W	1.00	N/C	N/C
	HRDWRE-BLAC			
PUTTY	PUTTY TAPE - ROLL	1.00	N/C	N/C
Subtotal for Job #3:				0.00

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
 WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterize unit

CORRECTION: Brought unit in. Removed andoe rod and drained water heater. Truned on bypass. Found pump connected to antifreeze line. Ran pink on hot and cold to kirchen, bathroom sink, and shower. Ran pink through toilet. Ran pink through spray port. Drained grey and black tanks. Drained fresh tank. Drained low point drains. Covered pump back up. Cleaned up pink out of water points.

Labor				Total
Code	Description		Mechanic	
Z990	WINTERIZE UNIT		CCV	N/C
Parts		Qty	Price	Total
Part #	Description			
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C
Other Services		Qty	Price	Total
Code	Description			
SS	SHOP SUPPLIES	1.00	N/C	N/C
Subtotal for Job #WINTER:				0.00

Job #5 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE TOILET WILL NOT HOLD WATER IN THE BOTTOM OF THE BOWL.



CORRECTION: FOUND THAT TOILET WILL HOLD WATER. NO REPAIRS PERFORMED.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Subtotal for Job #5:			0.00

Job #6 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT UNIT LEAKS WATER BETWEEN THE AWNING AND THE DOOR SIDE METAL WHEN IT RAINS.

CAUSE: The door side gutter is leaking at the seam.

CORRECTION: I sealed the gutter from the bottom and the top.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00
Subtotal for Job #6:			37.00

Job #7 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE POP OFF VALVE WAS LEAKING WATER DOWN ON THE ELECTRICAL COMPONENTS. CUSTOMER NOTICED THIS WHEN HE FIRST FIRED WATER HEATER ON LP.

CAUSE: The pressure relief had water coming out of it. Needs checked.

CORRECTION: I back filled the water heater. I ran the water heater on LP and electric to get it hot faster. I monitored the pressure relief valve for leaks it is not leaking with normal pressure on it. With the water heater in bypass and back filling the water heater, I can isolate any issues with the water heater. I checked the pressure relief valve again after the water heater got to temperature. I issues have been found. The water heater pressure relief valve is working as it should.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Subtotal for Job #7:			0.00

Job #8 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT HE IS NOT GETTING CHANNELS VERY WELL AT ALL FROM THE ANTENNA. CHECK AND ADVISE.

CAUSE: Bad TV connections in the wall and at the TV antenna.

CORRECTION: I checked the TV signal, and the TV was only getting 4 channels. As you walked around in the camper, the signal would drop out. I removed the booster from the wall, and the antenna cable fell out of the connector. I checked the other 2 cables, and they had been installed on the cable wrong. I replaced the cable connectors on all of the cables behind the booster. This helped get a stronger signal. But the signal would still drop out as you walked around in the camper. I removed the bedroom wall plate and replaced the bad connector there. I removed the antenna from the roof and found that the connector was never crimped on the cable. The cable was also cut wrong for the connector on the antenna cable like all of the others. I installed a new connector on the cable at the antenna. I tested the antenna again. Now the TV is getting 32 channels.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	323.75
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	46.25

W/O: 78232
Promised Date: 29 NOV 25



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Subtotal for Job #8: 370.00

Parts Total: 0.00
Labour Total: 684.50
Sublet Total: 0.00
Extras Total: 210.38
WORK ORDER TOTAL: 894.88

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 19 Dec 2025

Customer Signature : _____

W/O: 78232
Promised Date: 29 NOV 25



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