

# FOREST RIVER WARRANTY CLAIM FORM

|                         |            |                          |                   |
|-------------------------|------------|--------------------------|-------------------|
| DEALER ACCOUNT #        | 0005106    | CLAIM STATUS             | Authorized        |
| BASDEN RV CENTER INC    |            | CLAIM                    | 2498733           |
| DBA AMERICAN RV CENTER  |            | CLAIM ORIGIN             | WEB               |
| 600 E BASELINE ROAD     |            | ORIGINAL CLAIM ID        |                   |
| EVANSVILLE, IN 47725    |            | VIN                      | 5ZT2CASB2SU046038 |
| USA                     |            | CHASSIS VIN              |                   |
|                         |            | MILEAGE                  | 0                 |
|                         |            | SITE/WAREHOUSE           | 103 / 103         |
| Labor rate:             | \$185.00   | ITEM #                   | CAT271DBS-8       |
| OWNER INFORMATION       |            | DEALER RO #              | 78232             |
| CARL WOLFE              |            | CLAIM START DATE         | 11/13/2025        |
| 169 CULLEN RD           |            | CLAIM END DATE           | 01/01/1900        |
| Morganfield, KY 42437   |            |                          |                   |
| USA                     |            |                          |                   |
| Retail Date of Purchase | 04/29/2025 | WARRANTY EXPIRATION DATE | 04/29/2026        |

## Claim Line Details

### Labor

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                     |                                                                                 |      |                         |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|---------------------------------------------------------------------------------|------|-------------------------|
| Line# 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Operation Code      | Operational Description                                                         |      |                         |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 70-688-01-00-004012 | GE Refrigerator - complete - Appliances/Refrigerator (GE)/Replace/No Tread Code |      |                         |
| <b>Complaint, Cause, Correction</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                     |                                                                                 |      |                         |
| Original Note : bhoffman@americanrvcenter.com, 2025-11-13 08:23:24 :: CUSTOMER ADVISES THAT THE REFRIGERATOR IS MAKING A VIBRATION NOISE. THE NOISE WILL STOP IF YOU PUSH ON THE REFRIGERATOR. THIS NOISE HAS GOTTEN WORSE OVER TIME. Refrigerator is rattling at the hinge and inside the door. I found that the door hinges are getting loose. The pens going into the doors are wearing out the plastic insert. There's also a door bucket that will not lock in and be stable. After running the fridge for about 1 hour, I found that the back of the fridge has loose components. |                     |                                                                                 |      |                         |
| Model#                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | GPV10FSNCSB         | Dlr Sub Hrs                                                                     | 2.00 | Sub Labor Amt \$370.00  |
| Serial#                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | AA551094            | Appr Hrs                                                                        | 1.50 | Appr Labor Amt \$277.50 |
| <b>Notes</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                     |                                                                                 |      |                         |
| PENDING VENDOR REVIEW                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                     |                                                                                 |      |                         |
| Case Number: 00249413                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                     |                                                                                 |      |                         |
| thread::2dXWX6OSf_ONEMQBALGOIAY::                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                     |                                                                                 |      |                         |

**\*\*Respond directly to this email and do NOT change the subject line to ensure proper delivery**

Recreational Living approves R/R of GE 9.8 Cu. Ft. 12V Top-Freezer Refrig - Stainless, Right (GPV10FSNSB-R) and 1.5 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

This authorization is valid for 30 days from the date issued. All repairs must be completed within this 30 day time period to be covered. If repairs can not be completed within the approval time allowed, a new authorization will need to be obtained. No authorizations will be given if the warranty date has expired, even if an authorization was previously given and the warranty work was not completed within the time allotted.

All charges must be submitted to Recreational Living within 120 days of the repair being completed, or no credit will be allowed.

\*\*\*\* Please note for complete replacements a picture of the serial tag removed from the defective unit is required. VCB will not be paid until a removed tag picture is received.

Account: FOREST RIVER INC  
Dealer: American RV  
Date of Purchase: 4/29/2025

Product:  
Claim Reason: Defective

Note: As of 1/1/2022 replacements must be shipped direct from Recreational Living. A VCB cannot be submitted for reimbursement of parts only labor.

Eve Barnes  
Senior Warranty Coordinator

Recreational Living  
RecreationalLiving-Warranty@geappliances.com  
1-800-772-7262

## Labor

Line# 3

### Operation Code

20-43-19-00-001109

### Operational Description

Gutter Rail - Exterior/Exterior Miscellaneous/Reseal/No Tread Code

### Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-11-13 08:33:09 :: CUSTOMER ADVISES THAT UNIT LEAKS WATER BETWEEN THE AWNING AND THE DOOR SIDE METAL WHEN IT RAINS. The door side gutter is leaking at the seam. I sealed the gutter from the bottom and the top.

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$37.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$37.00

### Notes

## Labor

Line# 5

### Operation Code

70-147-24-00-001769

### Operational Description

TV Coax Cable - Appliances/Television/Repair/No Tread Code

### Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-11-13 08:34:26 :: CUSTOMER ADVISES THAT HE IS NOT GETTING CHANNELS VERY WELL AT ALL FROM THE ANTENNA. CHECK AND ADVISE. Bad TV connections in the wall and at the TV antenna. I checked the TV signal, and the TV was only getting 4 channels. As you walked around in the camper, the signal would drop out. I removed the booster from the wall, and the antenna cable fell out of the connector. I checked the other 2 cables, and they had been installed on the cable wrong. I replaced the cable connectors on all of the cables behind the booster. This helped get a stronger signal. But the signal would still drop out as you walked around in the camper. I removed the bedroom wall plate and replaced the bad connector there. I removed the antenna from the roof and found that the connector was never crimped on the cable. The cable was also cut wrong for the connector on the antenna cable like all of the others. I installed a new connector on the cable at the antenna. I tested the antenna again. Now the TV is getting 32 channels.

Model# Dlr Sub Hrs 2.00 Sub Labor Amt \$370.00

Serial# Appr Hrs 2.00 Appr Labor Amt \$370.00

### Notes

AUTHORIZED AS REQUESTED

## Submitted

|                 |          |
|-----------------|----------|
| Labor Amt       | \$777.00 |
| Parts & Freight | \$0.00   |
| Total           | \$777.00 |

## Approved

|                 |          |
|-----------------|----------|
| Labor Amt       | \$684.50 |
| Parts & Freight | \$0.00   |
| Total           | \$684.50 |

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.