

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78232
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 55742 - CARL WOLFE
Address: 169 CULLEN RD MORGANFIELD, KY

42437

Phone: 270-952-6571

Stock Number: 11582 - 2025 CATALINA SUMMIT SERIES 271DBS 5ZT2CASB2SU046038
VIN: 5ZT2CASB2SU046038 HIN: SER#: 5ZT2CASB2SU046038

Mileage: 0

Work Order Comp: 19 DEC 25

Auth. No:

Dealer #:

Warr. Date: 29 APR 25

Work Order Date: 01 NOV 25

Inv #: 425350

WO # Job # Description JOB INFORMATION

78232 6 CUSTOMER ADVISES THAT UNIT LEAKS WATER BETWEEN THE AWNING AND THE
DOOR SIDE METAL WHEN IT RAINS.
The door side gutter is leaking at the seam.
I sealed the gutter from the bottom and the top.

78232 8 CUSTOMER ADVISES THAT HE IS NOT GETTING CHANNELS VERY WELL AT
ALL FROM THE ANTENNA. CHECK AND ADVISE.
Bad TV connections in the wall and at the TV antenna.
I checked the TV signal, and the TV was only getting 4 channels.
As you walked around in the camper, the signal would drop out. I
removed the booster from the wall, and the antenna cable fell out
of the connector. I checked the other 2 cables, and they had been
installed on the cable wrong. I replaced the cable connectors on
all of the cables behind the booster. This helped get a stronger
signal. But the signal would still drop out as you walked around
in the camper. I removed the bedroom wall plate and replaced the
bad connector there. I removed the antenna from the roof and
found that the connector was never crimped on the cable. The
cable was also cut wrong for the connector on the antenna cable
like all of the others. I installed a new connector on the cable
at the antenna. I tested the antenna again. Now the TV is getting
32 channels.

78232 1 CUSTOMER ADVISES THAT THE REFRIGERATOR IS MAKING A VIBRATION
NOISE. THE NOISE WILL STOP IF YOU PUSH ON THE REFRIGERAOTR.
THIS NOISE HAS GOTTEN WORSE OVER TIME.

Claim : 78232

 WO # Job # Description JOB INFORMATION

 Refrigerator is rattling at the hinge and inside the door.
 Replace fridge
 I found that the door hinges are getting loose. The pens going into the doors are wearing out the plastic insert. There's also a door bucket that will not lock in and be stable. After running the fridge for about 1 hour, I found that the back of the fridge has loose components. Hooked up Shore power and opened unit up. Had to set the couch up on its end to have clearance to remove Fridge from unit. Retrieved new fridge and opened it from packaging to verify no damages and it was correct. Removed the mount screws from old fridge at top and bottom. Used Dolly to prop up fridge just out of the cubby hole and removed rear panel and wires. Removed Old fridge from unit and swapped the mount brackets from old to new. Reversed process to install new fridge in unit. Turned switch on to verify it has power and compressor engages. Put couch back into place and stablized it with its straps.

Part No	Job#	Description	PARTS	Qty	Price	Total
F100281439	1	REFER, GE 9.8 CU FT 12V TOP FREEZ		0.00	911.63	0.00

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	6	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	8	MISC LABOUR CODE (EXTERNAL)		1.75	185.00	323.75
Z990	8	MISC LABOUR CODE (EXTERNAL)		0.25	185.00	46.25
Z990	1	MISC LABOUR CODE (EXTERNAL)		1.50	185.00	277.50
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00

Excode	Job#	Description	EXTRAS	Qty	Price	Total
PARTS	1	UNINVENTORIED PARTS		1.00	210.38	210.38

Parts Total: 0.00
 Labour Total: 684.50
 Sublet Total: 0.00
 Extras Total: 210.38

>>>> Claim Total: 894.88

Customer Signature: _____

Date: _____