

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b> 0005106	<b>CLAIM STATUS</b> Authorized	<b>CLAIM</b> 2491292
BASDEN RV CENTER INC	<b>CLAIM ORIGIN</b> WEB	
DBA AMERICAN RV CENTER	<b>ORIGINAL CLAIM ID</b>	
600 E BASELINE ROAD	<b>VIN</b> 5ZT2CALB2SU044661	
EVANSVILLE, IN 47725	<b>CHASSIS VIN</b>	
USA	<b>MILEAGE</b> 0	
<b>Labor rate:</b> \$185.00	<b>SITE/WAREHOUSE</b> 103 / 103	
<b>OWNER INFORMATION</b>	<b>ITEM #</b> CAT221EPIC-8	
JAMES D KITCHEN	<b>DEALER RO #</b> 78223	
4600 OXFORD CT	<b>CLAIM START DATE</b> 11/05/2025	
Evansville, IN 47710	<b>CLAIM END DATE</b> 01/01/1900	
USA		
<b>Retail Date of Purchase</b> 11/04/2025	<b>WARRANTY EXPIRATION DATE</b> 11/04/2026	

## Claim Line Details

### Labor

<b>Line# 1</b>	<b>Operation Code</b> 10-673-01-11-000165	<b>Operational Description</b> BAL Power C-Jack (Stabilizer) Motor - Frame & Chassis/Leveling System (BAL/ Norco)/Replace/Electrical
	<b>Complaint, Cause, Correction</b> Original Note : bhoffman@americanrvcenter.com, 2025-11-05 15:30:14 :: ONLY ONE SIDE OF THE REAR STABILZER JACKS ARE WORKING. One motor not turning stabilizer jack On inspection of the staywiser, Jack motor has power motor does torque, but the gearbox does not turn. Went and took one off a lot unit and replaced it and it works properly now	
<b>Model#</b>	<b>Dir Sub Hrs</b> 0.50	<b>Sub Labor Amt</b> \$92.50
<b>Serial#</b>	<b>Appr Hrs</b> 0.50	<b>Appr Labor Amt</b> \$92.50
	<b>Notes</b> PENDING VENDOR REVIEW Auth #59101 0.50 flat rate Please remember that 231000 motor replacements require pre-auth and we will approve this one as a 1 time courtesy.  Whitney  Note: Please note that BAL's technical advice provided is based solely on the information given and is intended for guidance purposes only. Any time spent on communication, consultation, or troubleshooting based on this advice may not be covered under the terms of the RV manufacturer's warranty.	

### Labor

<b>Line# 2</b>	<b>Operation Code</b> 70-150-01-00-004126	<b>Operational Description</b> Greystone Trim Kit - Appliances/Microwave/Replace/No Tread Code
	<b>Complaint, Cause, Correction</b> Original Note : bhoffman@americanrvcenter.com, 2025-11-05 15:32:22 :: MICROWAVE TRIM RING IS DAMAGED AND NEEDS REPLACED FOUND TRIM RING HAVE CRACKS IN IT AND NEEDS TO BE REPLACED	
<b>Model#</b>	<b>Dir Sub Hrs</b> 0.20	<b>Sub Labor Amt</b> \$37.00
<b>Serial#</b>	<b>Appr Hrs</b> 0.20	<b>Appr Labor Amt</b> \$37.00
	<b>Notes</b>	

<b>Submitted</b>	<b>Labor Amt</b> \$129.50	<b>Approved</b>	<b>Labor Amt</b> \$129.50
	<b>Parts &amp; Freight</b> \$0.00		<b>Parts &amp; Freight</b> \$0.00
	<b>Total</b> \$129.50		<b>Total</b> \$129.50

DEALER \_\_\_\_\_ DATE \_\_\_\_\_

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_

SIGNATURE

All repairs described have been inspected and are satisfactory.