



KEYSTONE

Pre-Authorization

Pre-Authorization number	PREAUTH42256 (PA03935568)	Reference no.78172	Status	Approved
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Servicing Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd VIN 4YDFCGM20TV501593 Retail sold on 9/4/2025
Evansville, IN 47725

Root		Approved		Actual		Base		Complaint/Cause/Correction
Operation	Description	Sublet	Sub Hours	Hours	hours	Qty	hours	
6109015A	Toilet - All - Repair Mounting	0	0.2	0		1	0.2	Complaint: UNIT IS PARKED IN STORAGE #72 CUSTOMER ADVISES THAT THE TOILET BOWL WILL NOT HOLD WATER IN THE BOTTOM OF THE BOWL. Cause: The toilet is not holding water Correction: I tried to flush the toilet and found that the flush pedal did not feel right. I inspected the toilet and found that the ball valve had been knocked out of the mounting hole. I placed the pin back in the socket. Now the toilet is holding water. The customer needs to be careful when cleaning the inside of the toilet. This can pop the pin out of the socket. KRV — After careful consideration, no manufacturing defect is present.
5102812A	Light, LED-Striplight	0	0.3	0.3		1	0.3	Complaint: CUSTOMER ADVISES THAT THE STRIP LIGHTS ON THE FRONT OF THE RV ARE PEELING OFF. Cause: LED light strip is starting to come off. Correction: I removed the tape from the back of the light strip. I installed new 3M tape on the back of the LED strip light. I put the LED strip back in place. I cap sealed both sides with clear silicone.
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For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.