



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 78141
Promised Date:
24 OCT 25

CUSTOMER WORK ORDER

WO #: 78141 (Appointment Date: 24 OCT 2025 - Time: 02:30pm)

Customer: 54437 - WHITTENBURG,
RONALD - 573-429-9330

Tag:

Author: GA

Location: 1128 BH TO CLOSE

Stock #: 11477

Stock Desc: 2025 5W ALLIANCE RV
AVENUE 29RL

Chassis #: 7M5FA3323SA009712

Serial #: 7M5FA3323SA009712

Mileage: 0

Licence:

Invoice #: 424962

Date In: 24 OCT 25

Promised: 31 OCT 25

Date Sched:

Completed: 30 NOV 25

Warr. Date: 27 JUN 25

Job #WINTER - External

COMPLAINT: WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterize unit

CORRECTION: Winterized unit and filled out checksheet.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	JRK	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #1 - Internal

COMPLAINT: ENTRY DOOR HAS BEEEN WORKED ON BEFROE. CUSTOMER STILL HAS TO SLAM
TO CLOSE.

CAUSE: Striker needed modified to come out further.

CORRECTION: Striker plate was as far out as it could go. I modified striker so it could be adjusted out a
little further.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: WE INSTALLED TOPPERS. CUSTOMER THINKS THE TOPPER ON SLIDE 1 IS TO TIGHT
AND ON'T LET THE SLIDE GO ALL THE WAY OUT

CAUSE: No issues with slide topper.



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CORRECTION: Checked seal inside seal on Slideroom 1 when in the outward position and there is a good inch away from being sealed. Took tension off of topper and ran room out and ran room again and the bottom pulled in slightly but nothing for the top. Checked adjustments on slideout and they are adjusted all the way out and the adjustment to drop the bottom to pull top outward is adjusted all the way down and no adjustments can be done to fix the sealing issue and problem is within the manufacturing of the slideroom. Ben will have to contact Manufacturer in regard. Ben advised me that manufacturer recommended to add a bulbseal on the backside of Slideroom. Took measurements (148in across top, 80in on sides=308in total) and received bulbseal from parts. Received Bulbseal and installed as advised but there was still a gap along the top, was then advised to add spacer boards around to mount the seals on but once i added the spacer boards down the sides it gapped the top back out again where the bulb seals dont touch. Manufacturer then gave another list of areas to measure and get back to them which means i had to pull spacer boards and seals down the sides. Manufacturer wanted me to drop underbelly and inspect welds, driveshaft and arms... seperate job line.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	92.50
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	370.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	370.00
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	277.50

Parts

Part #	Description	Qty	Price	Total
312200	BULB SEAL	26.00	1.09	28.34

Subtotal for Job #2: 1,138.34

Job #3 - Internal

COMPLAINT: BED IN FOLD OUT COUCH SLANTS DOWN AT THE HEAD OF THE COUCH

CAUSE: Issue in the manufacturing of couch, something bent inside of couch making back area to not lay evenly when in the bedded positon.

CORRECTION: Opened and put couch into the bedded positon and the backing is not not laying evenly. Could also see where hinges are installed that material is not laying right. Will speak with Ben on this matter.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #3: 0.00

Job #4 - Internal

COMPLAINT: THERMOSTAT TEMP IS WRONG 4-5 DEGREES

CAUSE: Thermostat within allowance.

CORRECTION: There are 2 thermostats in unit... asking Ben which Zone is in question? Ben is on lunch. Depending on where you are in camper is going to determine temperatures because Heat rises and Cool air drops. For example when seated on the couch the temps is going to be slightly lower then when standing up the top of the steps. thermostat is mounted 5ft up on side of cabinet. I need to know more information to further diagnose. An external thermostat was put next to the thermostat next to steps... external thermostat reads 72.8 degrees, thermostat next to steps read 72 degrees and thermostat in bedroom just around the corner up the stairs read 70 degrees... this temp difference is within allowance of the Coleman Mach Thermostat.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C





Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: FRIDGE DOOR DOES NOT LATCH ALL THE TIME

CAUSE: Door off alignment from latch.

CORRECTION: Adjusted door hinge. And tested and door shuts and latches properly now.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	37.00

Subtotal for Job #5: 37.00

Job #6 - Internal

COMPLAINT: TRIM AROUND SLIDECORNER IS SEPARATIONAND ONE PANEL HAS A STAIN

CORRECTION: Looked around area mentioned for stains and area coming loose and found no loose area and found some spots on trim vertically next to fridge. Spots do look like they are manufactured into trim but i dont see the same type spots on any other pieces of trim in camper. Part requesting new piece of trim length is 80.5in long, 6in wide, and 1in thick, 7/8in taper on both sides.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #6: 0.00

Job #7 - Internal

COMPLAINT: DIAG AND TIME FOR THE KITCHEN SLIDE ROOM

CORRECTION: Manufacturer recommended to space out and install another bulb seal around the inside of slideroom, then later was asked to take certain measurements but now have to remove the space boards and seals to get them measurements. Removed the spacer and seals down both sides and took my measurements and turned them into Ben. Ben then comes back and told me the manufacturer wants the adjustments back into there original position (which can be seen better the rust and black paint) in which i did despite me knowing it was only going to make the issue worse. Ben then asked me to take measurements again, in which i did and gav3 him the measurements. After making the adjustments back to the manufacturer position and put the room in the retracted position, the slide floor was a good 2in up off the inside floor. Ben came to me and advised the manufacturer wanted me to drop the underbelly to inspect Arms, Driveshaft and Welds. Drop the underbelly starting at the rear... had to remove the 4way plug, 2 Dump tube holders and spare tire. Removed mounting hardware all the way down to the 2nd axle. Folded and pulled underbelly cover between the 2 axles down low enough to squeeze between the 2 tires to inspect the 2nd geared arm and driveshaft. Found both Gear Arms and driveshaft to have solid welds and tightened hardware with no out of place bows or bends. Putting underbelly back up enough to hold till i hear what needs to be done. Reinstalled spare tire. Put dump tube holders inside camper till i hear from manufacturer whats to be done.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
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Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
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Subtotal for Job #7: 0.00

Job #8 - External

INSTAL METAL VALVE STEMS IN ALL 5 TIRES

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #8: 0.00

Job #9 - Internal

TIME TO REMOVE THE UNDER BELLY FROM THE BACK

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Subtotal for Job #9: 0.00

Parts Total: 28.34
Labour Total: 1,147.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 1,175.34

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Dec 2025

