

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78141
MANUFACTURER'S CLAIM #:

Manufacturer: 52215 - ALLIANCE RV, LLC
Customer: 54437 - RONALD WHITTENBURG
Address: 10501 DRIVER DRIVE EVANSVILLE, IN

47725

Phone: 573-429-9330

Stock Number: 11477 - 2025 AVENUE 29RL 7M5FA3323SA009712

VIN: 7M5FA3323SA009712 HIN: SER#: 7M5FA3323SA009712

Mileage: 0 Work Order Comp: 30 NOV 25

Auth. No: Dealer #:

Warr. Date: 27 JUN 25 Work Order Date: 24 OCT 25 Inv #: 424964

WO # Job # Description JOB INFORMATION

78141 2 WE INSTALLED TOPPERS. CUSTOMER THINKS THE TOPPER ON SLIDE 1 IS TO
TIGHT AND ON'T LET THE SLIDE GO ALL THE WAY OUT
No issues with slide topper.
Checked seal inside seal on Slideroom 1 when in the outward
position and there is a good inch away from being sealed. Took
tension off of topper and ran room out and ran room again and the
bottom pulled in slightly but nothing for the top. Checked
adjustments on slideout and they are adjusted all the way out and
the adjustment to drop the bottom to pull top outward is adjusted
all the way down and no adjustments can be done to fix the
sealing issue and problem is within the manufacturing of the
slideroom. Ben will have to contact Manufacturer in regard. Ben
advised me that manufacturer recommended to add a bulbseal on the
backside of Slideroom. Took measurements (148in across top, 80in
on sides=308in total) and received bulbseal from parts. Received
Bulbseal and installed as advised but there was still a gap along
the top, was then advised to add spacer boards around to mount
the seals on but once i added the spacer boards down the sides it
gapped the top back out again where the bulb seals dont touch.
Manufacturer then gave another list of areas to measure and get
back to them which means i had to pull spacer boards and seals
down the sides. Manufacturer wanted me to drop underbelly and
inspect welds, driveshaft and arms... seperate job line.

78141 5 FRIDGE DOOR DOES NOT LATCH ALL THE TIME
Door off alignment from latch.

Claim : 78141

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 Adjusted door hinge. And tested and door shuts and latches
 properly now.

 Part No Job# Description PARTS Qty Price Total

 312200 2 BULB SEAL 26.00 1.09 28.34

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.50 185.00 92.50
 Z990 2 MISC LABOUR CODE (EXTERNAL) 2.00 185.00 370.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 2.00 185.00 370.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 1.50 185.00 277.50
 Z990 5 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00

Parts Total: 28.34
 Labour Total: 1,147.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 1,175.34

Customer Signature: _____

Date: _____