



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78133
Promised Date: 24 OCT 25

CUSTOMER WORK ORDER

WO #: 78133 (Appointment Date: 24 OCT 2025 - Time: 10:00am)

Customer: 51677 - NUSSMEIER,
TIMOTHY - 812-774-2424

Tag:

Author: BJW

Location: 1105 CHECK PREAUTH

Stock #: 11514

Stock Desc: (11514) 2025 COACHMEN
FREEDOM EXPRESS 245RKS

Chassis #: 5ZT2FEPB8SW030504

Serial #: 5ZT2FEPB8SW030504

Mileage:

Licence:

Invoice #:

Date In: 24 OCT 25

Promised: 31 OCT 25

Date Sched:

Completed: 31 OCT 25

Warr. Date: 11 APR 25

Job #1 - Internal

COMPLAINT: WE INSTALLED A NEW AIR CONDITONER IN THIS UNIT ON CUSTOMER'S LAST VISIT. CUSTOMER TOOK BJ OUT TO CAMPER AND SHOWED THAT WHEN STANDING IN THE BACK OF THE TRAILER FACING THE FRONT, YOU CAN SEE THAT THE A/C PLENUM HANGS DOWN LOWER ON THE OFF DOOR SIDE VS. THE DOOR SIDE. SEE BJ IS YOU HAVE QUESTIONS.

CAUSE: The A/C plenum is hanging low on the left side.

CORRECTION: I found that the screws had come loose. I tightened up the screws.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER HAS NOTICED THAT THE SOLAR CHARGING SYSTEM IS NOT CHARGING THE BATTERY. HOWEVER, CUSTOMER CAN GET ON THE ROOF AND HOLD THE CONNECTOR THAT IS CLOSEST TO THE REAR OF THE TRAILER. WHEN HE DOES THIS, HE GETS VOLTAGE GOING TO THE BATTERY, BUT WHEN HE TURNS IT LOOSE, THE VOLTAGE STOPS. SEE BJ IF YOU HAVE QUESTIONS ON THIS.

CAUSE: Solar wiring on the roof is loose at the connectors.

CORRECTION: I unplugged the connectors and found that the inside of the female plugs on both sides has smashed contacts inside the plugs. This is the reason the connectors feel loose. I also found that one of the pins inside the roof mount had been pushed out of the back of the plug. I cut off the connectors one at a time and replaced each one with a new one. I reinstalled the roof cable port and hooked the panel wires back up. I pulled the camper outside and tested for solar charge. The panel is now charging as it should.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	185.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	55.50

Customer #: 51677
NUSSMEIER, TIMOTHY



Subtotal for Job #2: 240.50

Job #3 - Warranty

COMPLAINT: THE DOOR THAT GOES FROM THE LIVING AREA TO THE BATHROOM HAS CAME OFF OF THE ROLLERS AND IS NOW HANGING CROOKED. SEE BJ IF YOU HAVE QUESTIONS

CAUSE: I found that the latches on the top of the door had come undone and detached from the rollers.

CORRECTION: I removed the cover board from the track. I put the door back on the rollers. I used a zip tie on both latches to keep them from coming apart again. I then put the cover board back on the side of the track.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00

Subtotal for Job #3: 37.00

Parts Total: 0.00
Labour Total: 277.50
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 277.50

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 31 Oct 2025

W/O: 78133
Promised Date: 31 OCT 25



Customer #: 51677
NUSSMEIER, TIMOTHY

