

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2482920
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FEPB8SW030504
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET245RKS-320
TIMOTHY S NUSSMEIER		DEALER RO #	78133
600 BOB CT DR		CLAIM START DATE	10/29/2025
Evansville, IN 47711		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	04/11/2025	WARRANTY EXPIRATION DATE	04/11/2026

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**

40-106-24-11-001253 Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-10-29 09:44:13 :: CUSTOMER HAS NOTICED THAT THE SOLAR CHARGING SYSTEM IS NOT CHARGING THE BATTERY. HOWEVER, CUSTOMER CAN GET ON THE ROOF AND HOLD THE CONNECTOR THAT IS CLOSEST TO THE REAR OF THE TRAILER. WHEN HE DOES THIS, HE GETS VOLTAGE GOING TO THE BATTERY, BUT WHEN HE TURNS IT LOOSE, THE VOLTAGE STOPS. SEE BJ IF YOU HAVE QUESTIONS ON THIS. Solar wiring on the roof is loose at the connectors. I unplugged the connectors and found that the inside of the female plugs on both sides has smashed contacts inside the plugs. This is the reason the connectors feel loose. I also found that one of the pins inside the roof mount had been pushed out of the back of the plug. I cut off the connectors one at a time and replaced each one with a new one. I reinstalled the roof cable port and hooked the panel wires back up. I pulled the camper outside and tested for solar charge. The panel is now charging as it should.

Model#	Dlr Sub Hrs	1.30	Sub Labor Amt \$240.50
Serial#	Appr Hrs	1.30	Appr Labor Amt \$240.50

Notes

check battery and connections, check inline fuses, check power center/convertor, check solar connections on roof -replace roof connections for solar panel

Labor

Line# 2 **Operation Code** **Operational Description**

30-101-24-00-001078 Sliding, Pocket Door - Interior/Interior Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-10-29 09:44:54 :: THE DOOR THAT GOES FROM THE LIVING AREA TO THE BATHROOM HAS CAME OFF OF THE ROLLERS AND IS NOW HANGING CROOKED. SEE BJ IF YOU HAVE QUESTIONS I found that the latches on the top of the door had come undone and detached from the rollers. I removed the cover board from the track. I put the door back on the rollers. I used a zip tie on both latches to keep them from coming apart again. I then put the cover board back on the side of the track.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt \$37.00

Notes

Submitted	Labor Amt	\$277.50		Approved	Labor Amt	\$277.50
	Parts & Freight	\$0.00			Parts & Freight	\$0.00
	Total	\$277.50			Total	\$277.50

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.