

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78133
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 51677 - TIMOTHY NUSSMEIER
Address: 600 BOB CT DR EVANSVILLE, IN

47711

Phone: 812-774-2424

Stock Number: 11514 - 2025 FREEDOM EXPRESS 245RKS 5ZT2FEPB8SW030504

VIN: 5ZT2FEPB8SW030504 HIN: SER#: 5ZT2FEPB8SW030504

Mileage: 0 Work Order Comp: 31 OCT 25

Auth. No: Dealer #:

Warr. Date: 11 APR 25 Work Order Date: 24 OCT 25 Inv #: 423835

WO # Job # Description JOB INFORMATION

78133 2

CUSTOMER HAS NOTICED THAT THE SOLAR CHARGING SYSTEM IS NOT CHARGING THE BATTERY. HOWEVER, CUSTOMER CAN GET ON THE ROOF AND HOLD THE CONNECTOR THAT IS CLOSEST TO THE REAR OF THE TRAILER. WHEN HE DOES THIS, HE GETS VOLTAGE GOING TO THE BATTERY, BUT WHEN HE TURNS IT LOOSE, THE VOLTAGE STOPS. SEE BJ IF YOU HAVE QUESTIONS ON THIS.

Solar wiring on the roof is loose at the connectors. I unplugged the connectors and found that the inside of the female plugs on both sides has smashed contacts inside the plugs. This is the reason the connectors feel loose. I also found that one of the pins inside the roof mount had been pushed out of the back of the plug. I cut off the connectors one at a time and replaced each one with a new one. I reinstalled the roof cable port and hooked the panel wires back up. I pulled the camper outside and tested for solar charge. The panel is now charging as it should.

78133 3 THE DOOR THAT GOES FROM THE LIVING AREA TO THE BATHROOM HAS CAME OFF OF THE ROLLERS AND IS NOW HANGING CROOKED. SEE BJ IF YOU HAVE QUESTIONS

I found that the latches on the top of the door had come undone and detached from the rollers. I removed the cover board from the track. I put the door back on the rollers. I used a zip tie on both latches to keep them from coming apart again. I then put the cover board back on the side of the track.

Claim : 78133

 WO # Job # Description JOB INFORMATION

 Lab Code Job# Description LABOUR Hrs Rate Total

Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		1.00	185.00	185.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.30	185.00	55.50
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	3	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00

Parts Total: 0.00
 Labour Total: 277.50
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 277.50

Customer Signature: _____

Date: _____