



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78112
Promised Date: 24 OCT 25



CUSTOMER WORK ORDER

WO #: 78112

Customer: 53413 - FOSTER,
CHRISTOPHER - (812) 773-7545

Tag:

Author: BJW

Location: 0113 BJ TO FIND OUT FROM
ZMS IF I CAN CLOSE THIS

Stock #: 11673

Stock Desc: 2026 TT COACHMEN

CATALINA 343BHSL

Chassis #: 5ZT2CAZB9TX036189

Serial #: 5ZT2CAZB9TX036189

Mileage:

Licence:

Invoice #: 425846

Date In: 22 OCT 25

Promised: 31 OCT 25

Date Sched:

Completed: 14 JAN 26

Warr. Date: 23 OCT 25

Job #PDINTT - Internal

COMPLAINT: Transferred to BAS*78191 on 29 OCT 25

Estimate amount was 0.00

PDI - NEW TRAVEL TRAILER

CAUSE: New pdi

CORRECTION: Lug nuts torqued to spec running lights and tail lights work properly brakes and Emergency Brakes work properly installed a new battery box and a new battery. And filled 2 20# lp tanks. Auto leveling works properly and its level. Exterior inspection found a couple voids in the sealer that I filled with silicone. Exterior good now. Roof inspection found one void on rear back corner that I filled with dicor self-leveling. And i found a screw laying on the top of middle slide room that i removed and no damage. So roof and the top of sliderooms look good. Awning fabric and hardware looks good and works properly Awning lights work properly. Hooked up to city water and flushed out all the lines. Water heater works properly stove works properly microwave works properly both refrigerators work properly both ac units works properly furnace works properly. Fireplace and radio works properly. I put the remotes for Fireplace and radio and Awning lights in cabinet above the fireplace. All the receptacles work properly all the usb ports work properly all the windows and blinds work properly. Bathroom door shuts properly and the two bedroom sliding doors work properly. Mirror sliding doors were out of track i put them bac in the track and they work properly now. Put water in fresh tank and ran the water pump and it worked properly. Did my lp drop test on outside port with stove and furnace running made a adjustment to regulator lp system works properly now. Drained black and gray tanks and left a 1/3 in fresh tank for demonstration. The light over the countertop not work all the time. Windows seal not full seated i got that fixed. Tv antenna works properly. Outdoor kitchen ceiling is loose. So i shot some stapels in it and filled the holes with putty good to go now. Freezer door was hitting the stay bar. I put a vinyl washer shim. Door works properly now. I had to adjust the striker up on the door frame main door opens properly now. I got the light replaced over countertop and it works properly

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #FPDINTT - Internal

COMPLAINT: Transferred to BAS*78191 on 29 OCT 25



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Estimate amount was 0.00
FINAL PDI ON NEW TRAVEL TRAILERS

CAUSE: Final pdi

CORRECTION: Just did the pdi so went back over everything and it all looks good. Emptied the black and gray tanks and left 1/3 in the fresh tank for demonstration. Everything looks great on this unit. And i have parts request in for the window with the scratches on it. And the exterior metal that has the dent. And i fixed that spot on the bedroom slideroom at bottom left side of the bed that the colerd trim was peeled back. And the grey spot that was on the wall above the slideroom that i pointed out when i checked the unit in from transporter. It was just caulk that wiped rite off with no damage to the wall. Unit is good to go now.

Labor			
Code	Description	Mechanic	Total
PDINTT	PDI - NEW TRAVEL TRAILER	JTW	N/C
Subtotal for Job #FPDINTT:			0.00

Job #1 - Warranty

COMPLAINT: OUTDOOR KITCHEN CEILLING IS SAGGING DOWN

CAUSE: Outdoor ceiling was not secure

CORRECTION: After inspection of the outside kitchen are i found that the ceiling wasn't secure in the front. So i shot some stapels along the front and filled with putty. Good to go now

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	37.00
Subtotal for Job #1:			37.00

Job #2 - Internal

COMPLAINT: INDOOR FREEZER DOOR HITTING TRAVEL LATCH

CAUSE: Freezer door hitting travel latch

CORRECTION: Found that the freezer door was hitting the travel latch so i put a nylon washer to shim the door up. Door works properly now

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	N/C
Subtotal for Job #2:			0.00

Job #3 - Warranty

COMPLAINT: CLOSET IN MASTER BEDRROM HAS COME OUT OF IT'S TRACKS

CAUSE: Closet track guide out of track

CORRECTION: Upon exterior inspection found that clost door was not moving properly. Found that on of the plastic guides was out of the track so i put it back in and door works properly

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	55.50
Subtotal for Job #3:			55.50

Job #4 - Warranty

COMPLAINT: 2 WINDOW SEALS WERE TUCKED IN CAUSING VOID AROUND WINDOW

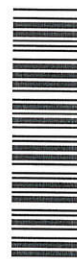
CAUSE: Window seal had a void in it

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CORRECTION: On my inspection of the exterior i found the the window seal wasn't installed correctly. So i got the seal installed correctly and is good to go now

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	37.00
Subtotal for Job #4:			37.00

Job #5 - Warranty

COMPLAINT: LIGHT OVER THE KITCHEN COUNTER ISN'T WORKING

CAUSE: Light don't work

CORRECTION: Took light off and it flickerd but won't stay on. So i replaced it and it works properly now

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	37.00

Parts				
Part #	Description	Qty	Price	Total
12172	LIGHT, 4.5" MUSHROOM CEILING LIGHT W	1.00	2.30	2.30

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-LIGHT	1.00	15.81	15.81
Subtotal for Job #5:				55.11

Job #6 - Warranty

COMPLAINT: SCRATCH ON THE OUTSIDE OF NUMBER 3 SLIDE WINDOW FRAME

CAUSE: Scratch on 3rd slideroom bottom window

CORRECTION: Inspection of exterior found a scratch on 2 spots on the window frame. Put in a parst request for a new window.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	111.00

Parts				
Part #	Description	Qty	Price	Total
C01275870	WINDOW, PUSH EGRESS 21-5/8 x 29-5/8	1.00	82.59	82.59
F100359506	SILICONE, NEUTRAL CURE SILICONE 10.3	1.00	13.66	13.66

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-WINDOW	1.00	46.01	46.01
Subtotal for Job #6:				253.26

Job #7 - Warranty

COMPLAINT: ON THE METAL BEHIND NUMER 1 SLIDE ON THE OFF DOOR SIDE

CAUSE: Dent in exterior metal



CORRECTION: Found dent in metal on exterior inspection. Put in a parts request

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	370.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	370.00

Parts

Part #	Description	Qty	Price	Total
12151	METAL, .024 X 12 X 156 1MDM SL MET S	1.00	36.62	36.62
GC66100	Geocel 2300 Construction Tripolymer	1.00	13.35	13.35

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT-METAL	1.00	572.55	572.55

Subtotal for Job #7: 1,362.52

Job #8 - Warranty

COMPLAINT: CITY WATER INLET IS LEAKING

CAUSE: City fill port leaking when the water pump was on

CORRECTION: Inspection of the city port it was dripping a little when pressurized. Tried to see if debris was making it do that but i ended up changing it for a new one. Took leaky one off put budle tape on new one and tightened the water line then installed it and then sealed the outside with silicone and tested it no leaks. Good to go

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	55.50

Parts

Part #	Description	Qty	Price	Total
10-1103	62145 PW PLASTIC MPT CITY WATER FLAN	1.00	15.48	15.48

Subtotal for Job #8: 70.98

Job #9 - External

COMPLAINT: DUMP THE HOLDING TANKS ON THIS UNIT.

CAUSE: Drain the holding tanks.

CORRECTION: Drained all holding tanks. Parked unit.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #9: 0.00

Job #WINTER - External

COMPLAINT: LET BJ KNOW IF YOU NOTICE ANY LEAKS AS A RESULT OF FREEZE.

WINTERIZE UNIT AND DRAIN HOLDING TANKS.

INCLUDES 2 GALLONS OF ANTI-FREEZE

UNITS WITH WASHING MACHINE OR ICEMAKER
WILL BE EXTRA

DE-WINTERIZATION IS NOT INCLUDED

NUMBER OF GALLONS USED _____

CAUSE: Winterize

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CORRECTION: Located pump. Ran a.f through all lines and fixtures. Drained all holding tanks.

Labor

Code	Description	Mechanic	Total
Z990	WINTERIZE UNIT	ZMS	N/C
Z990	WINTERIZE UNIT	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
24181	-50 RV ANTI-FREEZE GALLON	2.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #WINTER: 0.00

Job #10 - External

NOTE: CALL THIS CUSTOMER WHEN COMPLETE AND ASK HER IF SHE WOULD LIKE FOR US TO DEWINTERIZE UNIT.

Subtotal for Job #10: 0.00

Job #11 - External

COMPLAINT: DURING WINTERIZATION, TECH FOUND LEAKS AT THE OUTDOOR KITCHEN FAUCET AND AT THE WATER PUMP & FILTER

CAUSE: Customer approved replacing the damaged parts.

CORRECTION: Removed and replaced the faucet and the water pump. Tested both for function and leaks.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
689052	689052 FLOW MAX FRESH WATER PUMP	1.00	N/C	N/C
680339	ELEGANT J-SPOUT BLK KIT FAUCET	1.00	N/C	N/C

Subtotal for Job #11: 0.00

Job #12 - External

COMPLAINT: AFTER REPAIR/REPLACEMENT OR OUTDOOR KITCHEN FAUCET AND WATER PUMP, TECH FOUND ANTIFREEZE DRIPPING FROM BRASS FITTING AT THE WATER HEATER.

CAUSE: There's a brass fitting coming off of the blending valve on the water heater that's leaking period I need to make sure that parts are available to replace and will need to pull the water heater to make sure nothing else is damaged.

CORRECTION: Customer declined replacing the water heater. Bypassed water heater.

Labor

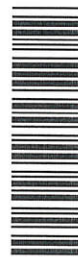
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	SHIPPING - WATER HEATER	0.00	N/C	N/C

Subtotal for Job #12: 0.00

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W/O: 78112
Promised Date: 31 OCT 25

Parts Total:	164.00
Labour Total:	1,073.00
Sublet Total:	0.00
Extras Total:	634.37
WORK ORDER TOTAL:	1,871.37

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 15 Jan 2026



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