

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78067
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 55891 - JODY BRENNING
Address: 12772 STATE ROUTE 13 COULTERVILLE, IL

62237

Phone: 270-748-8585

Stock Number: 11474 - 2025 CHEROKEE GREY WOLF 23MK 4X4TCKY21SK092209

VIN: 4X4TCKY21SK092209 HIN:

SER#: 4X4TCKY21SK092209

Mileage: 0

Work Order Comp: 24 NOV 25

Auth. No:

Dealer #:

Warr. Date: 13 JUN 25

Work Order Date: 17 OCT 25

Inv #: 424691

WO # Job # Description JOB INFORMATION

78067 2 awning not folding in correctly. IT IS NOT CLOSING ALL THE WAY
CHECK AND ADVISE.
Morning material is rolled up with rankles.
I rolled out the awning and found that the canvas had shrank in
the center. The canvas needs replaced.

78067 10 THE BULB SEAL IS PEELING OFF OF THE WALL OVER THE SLIDE ROOM
Bulb seal got stuck to slidering trim. The bulb seal was pulled
off. It has been rolled up inside the top of the slide room. It
needs replaced.
I removed the old bulb seal. I cleaned up the sealer that was all
over the slide room trim. I installed a new bulb seal and cap
sealed the bulb seal.

78067 1 CHECK THE A/C GOT A E3 CODE CUSTOMER STATES THERE IS A LOUD
NOISE WHEN TURNING OFF AND IT DOES NOT SOUND NORMAL. CUSTOMER
ADVISES THAT THERE IS BLACK STUFF COMING FROM THE VENTS. TECH
WILL HAVE TO LET IT RUN FOR A WHILE BEFORE IT WILL DUPLICATE.
Blower fan had come loose and moved along the shaft. It was
against the black styrofoam inside the discharge vent. The 120
volt wiring was installed thru the wrong hole. The clamp to hold
the wiring is on the top side of the control box. They ran the
wiring in the heat strip socket hole. Some of the WAGO connectors
feel loose.
I removed the inside air conditioner plenum. I found that the fan
had moved on the motor shaft. I adjusted the fan and tightened

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 WO # Job # Description JOB INFORMATION

down the set screw. I removed all of the WAGO connectors and replaced them with crimp connectors. I removed the 120 volt wiring from the control box and installed it into the correct hole. I tested the air conditioner and put the plenum back together. I let the air conditioner run over the weekend and it is all working as it should.

78067 3 toilet not working right WHEN CUSTOMER SITS ON IT IT SHAKES. CUSTOMER ADVISES THAT IT DOES NOT FEEL STURDY. SEE BJ IF YOU HAVE QUESTIONS ON THIS
 Toilet feels loose.

I checked the toilet and it is loose. I removed the toilet to check the flange. I did not find anything wrong with the flange. I checked all 4 screws to be sure that they are tight. I put the toilet back in place and tightened the anchor bolts. The toilet feels a bit tighter. To the floor after I reinstalled it.

78067 4 blinds needs to be lowered. CUSTOMER SAYS THE CURTAINS NEEDS TO BE LOWERED SO YOU CAN CLOSE THE BLINDS ALL THE WAY THIS IS THE BIG WINDOW BY THE DINNETTE AND THE BIG WINDOW BY THE COUCH. SEE BJ, HE CAN EXPLAIN THIS BETTER.

The certain hold back brackets on all of the living room windows had been mounted too close together.

I had to remove and move both certain hold back brackets on the small rear windows. The blinds would not pass between them. The slide room window only had one bracket that had to be moved. The back wall window blind was not mounted in the center of the window. I unhooked the blind and shifted it over so that it was center. Now, all of the blinds pass the certain hold backs.

 Part No Job# Description PARTS Qty Price Total

 V000334389 2 15' SOLID BLACK UNIVERSAL FABRIC 1.00 251.93 251.93
 13-1095A 10 SLIDE ON "D" SEAL X FT. 8.00 2.48 19.84

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.10 185.00 18.50
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 1.00 185.00 185.00
 Z990 10 MISC LABOUR CODE (EXTERNAL) 0.50 185.00 92.50
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 1.00 185.00 185.00

Claim : 78067

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Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
*****
Z990      3     MISC LABOUR CODE (EXTERNAL)      0.30     185.00     55.50
Z990      4     MISC LABOUR CODE (EXTERNAL)      0.00     185.00      0.00
Z990      4     MISC LABOUR CODE (EXTERNAL)      0.30     185.00     55.50
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Parts Total:      271.77
Labour Total:     666.00
Sublet Total:      0.00
Extras Total:      0.00
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>>>> Claim Total: 937.77

Customer Signature: _____

Date: _____