
Re: 6225917 [thread::le9WMNyad5aU8P6iyVQjcB8::]

From EmailToCase <customerservice@lci1.com>
via sl4vghrs1ptz84l9.442e8s.i-aihweae.usa232.bnc.salesforce.com

Date Wed 10/22/2025 7:34 AM

To Ben Hoffman <bhoffman@americanrvcenter.com>

Cc customersupport@lci1.com <customersupport@lci1.com>

 1 attachment (669 KB)

claim form 3.pdf;

 auto-reply-header-v3

Case Number: 6321547

VIN: PE526071

Hello Ben Hoffman,

Thank you for contacting Lippert Customer Care Center.

We have reviewed your request and information provided and Lippert will authorize one new awning fabric and 1.5 hours of labor. There is no need to return the part.

The replacement will need to be ordered as normal through our parts department. You can contact them by phone at 432-LIPPERT. Our hours of operation are 8:00-5:30 Monday through Friday EST. Orders can also be placed through the Lippert [online store](#).

Once the work has been completed for this concern, please submit the attached form for payment.

***Service fees and Travel Time are not covered under warranty and are the responsibility of the units owner.

 auto-reply-footer

Thank You,

Regan T
Care Center Customer Service Representative
p: 432.LIPPERT | f: 574.534.7161

----- Original Message -----

From: Ben Hoffman [bhoffman@americanrvcenter.com]
Sent: 10/21/2025 5:15 PM
To: customerservice@lci1.com
Cc: customersupport@lci1.com
Subject: Re: 6225917 [thread::le9WMNyad5aU8P6iyVQjcB8::]

Yes it is in the subject line 6225917

BEN HOFFMAN
WARRANTY/SERVICE
AMERICAN RV CENTER
600 EAST BASELINE RD
EVANSVILLE, IN 47725
PH. 812-867-5200 EXT 263
FAX. 812-868-1012
EMAIL. BHOFFMAN@AMERICANRVCENTER.COM

**Our phone system does not activate until 9 A.M. Central **

From: EmailToCase <customerservice@lci1.com>
Sent: Tuesday, October 21, 2025 2:42 PM
To: Ben Hoffman <bhoffman@americanrvcenter.com>
Cc: customersupport@lci1.com <customersupport@lci1.com>
Subject: RE: 6225917 [thread::le9WMNyad5aU8P6iyVQjcB8::]

 auto-reply-header-v3

Case Number: 6321547
VIN:

Hello Ben Hoffman,

Thank you for contacting Lippert Customer Care Center. Do you have an original case number?

 auto-reply-footer

Thank You,

Regan T
Care Center Customer Service Representative
p: 432.LIPPERT | f: 574.534.7161
www.lippert.com

----- Original Message -----

From: Ben Hoffman [bhoffman@americanrvcenter.com]
Sent: 10/21/2025 1:29 PM
To: customersupport@lci1.com
Subject: 6225917

Please help per customer you are going to replace it

BEN HOFFMAN
WARRANTY/SERVICE
AMERICAN RV CENTER
600 EAST BASELINE RD
EVANSVILLE, IN 47725
PH. 812-867-5200 EXT 263
FAX. 812-868-1012
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