600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 78037
Promised Date: 31 OCT 25

CUSTOMER WORK ORDER

WO #: 78037
Customer: 1000 - BASDEN'S AMERICAN RV -
Tag:
Author: PH
Location: 1103 BH TO CLOSE

Stock #: 11670
Stock Desc: 2026 TT KEYSTONE SPRINGDALE 2300BH
Chassis #: 4YDTSGK26T7101230
Serial #: 4YDTSGK26T7101230
Mileage: 0
Licence:

Invoice #:
Date In: 14 OCT 25
Promised: 31 OCT 25
Date Sched:
Completed: 30 OCT 25
Warr. Date:

Customer #: 1000
BASDEN'S AMERICAN RV,

Job #PDINTT - Internal
COMPLAINT: PDI - NEW TRAVEL TRAILER

CAUSE: New pdi

CORRECTION: Lug nuts torqued to spec air pressure correct in all 5 tires installed a new battery box. Running lights and tail lights work properly brakes and Emergency Brakes work properly. Had to move lp tank base forward it was going to interfere with the hitch brakets. And i moved the breakaway switch becauselp tank base covered it. Exterior inspection looks good. Roof inspection looks good. Had to adjust the brackets on the stairs they was hitting hings. Good now. Also had to adjust the main entry door it works properly now. Interior inspection hooked up to city water and flushed out all the lines including the outside shower. Stove works properly microwave works properly refrigerator works properly ac works properly water heater works properly tv antenna works properly water pump works properly furnace works properly. Tested all the receptacles all work properly and USB ports work properly all the lights work properly windows and blinds work properly hood vents properly. Had to adjust the keeper on the refrigerator door and had to put a nylon washer under the freezer door. Also had to take the shore cord outlet out and spin the outlet in the correct position and sealed it back up. Also the water heater door would not latch so i had to take the frame out and put a new frame in and put shims in the top and both side and reinstalled the door and frame and sealed it back up.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C
Z991	MISC LABOUR CODE (INTERNAL)	JTW	N/C

Parts

Part #	Description	Qty	Price	Total
13034	55362 STD BATTERY BOX	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	8.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Internal
COMPLAINT: ENTRY DOOR STEPS ARE HITTING THE DOOR FRAME

© 2025 Integrated Dealer Systems

CAUSE: Steps hitting door hing

CORRECTION: Adjusted the stop brackets on the stairs so they dont hit.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	N/C

Subtotal for Job #1: **0.00**

Job #2 - Warranty

COMPLAINT: LP TANK HOLDER BASE IS MOUNTED TO FAR BACK AND INTERFERRING WITH THE BATTERY INSTALL AND WEIGHT DISTRIBUTION BRACKETS

CAUSE: Lp tank base was interfering with hitch brakets

CORRECTION: Took lp tanks off and took lp tank base off and moved forward to give room for hitch brakets. And i moved breakaway switch because lp base had it covered up.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	0.00
Z990	MISCELLANEOUS REPAIR	JTW	36.00

Subtotal for Job #2: **36.00**

Job #3 - Warranty

COMPLAINT: ENTRY DOOR NEEDS ADJUSTED

CAUSE: Entry door needs adjusted

CORRECTION: Had to adjust the latch to the screen door because it wouldn't release from main door. Then the main door was bowed that i got it adjusted so the door shuts properly now

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	36.00

Subtotal for Job #3: **36.00**

Job #4 - Warranty

COMPLAINT: THE WATER HEATER DOOR WILL NOT CLOSE ALL THE WAY BECAUSE IT COMES IN CONTACT WITH THE SIDING WHEN TRYING TO CLOSE.

CAUSE: Water heater door not latching

CORRECTION: So inspection of the water heater door found that the door latch was not close to latching. So i seen the screws were shot in at a angle. So i took the door frame off and seen that the hole was cut in the camper way bigger than the water heater. So i add a 1/2 in shim on the top and both sides i added a 1/4 in shim and put a new door frame on and the door latches properly. So i put new budle tape on the back of the door frame and shot the new screws in straight and the door works properly. So then i sealed the outside of the door frame with clear silicone. And then i sealed up the inside of the door frame and the water heater with black silicone just like the factory did. Good to go now. Door look straight now.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	0.00
Z990	MISCELLANEOUS REPAIR	JTW	180.00

Subtotal for Job #4: **180.00**

Job #5 - Warranty

COMPLAINT: THE INLET PORT FOR THE SHORE POWER TWIST LOCK WAS INSTALLED UPSIDE DOWN.

Customer Work Order

© 2025 Integrated Dealer Systems

CAUSE: Shore cord power outlet twisted

CORRECTION: After inspection of the shore cord outlet seen that when the cord was lock into position it was sideways instead of it cord hanging straight down. So i took plug off camper and spun the center of the plug in the housing so the cord would be hanging correctly and then i secured it and remountec it to the camper.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	36.00

Subtotal for Job #5: **36.00**

Job #6 - Warranty

COMPLAINT: THE REFRIGERATOR DOOR KEEPER IS NOT ALIGNED PROPERLY AND THE REFRIGERATOR DOORS HIT IT WHEN TRYING TO CLOSE

CAUSE: Refrigerator door keeper is hitting the door

CORRECTION: After inspection of the refrigerator i noticed that the door was not shutting all the way. It was the door keeper that was hitting the top of the door. So i adjusted the door keeper so it didn't hit the refrigerator door but then it hit the freezer door so i put a nylon washer under the freezer door to shim it up. Now both freezer door and refrigerator door closes properly and the door keeper works properly. Good to go

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JTW	36.00

Subtotal for Job #6: **36.00**

Customer Work Order

Parts Total:	0.00
Labour Total:	324.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	**324.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 04 Nov 2025

Customer Signature : _____

© 2025 Integrated Dealer Systems