KEYSTONE

Pre-Authorization

Pre-Authorization number	PREAUTH33781 (PA03927370)	**Reference no.**	78037	**Status**	Approved

Servicing Dealer 1194 **Name** Basden's American RV **Address** 600 E Baseline Rd Evansville, IN 47725 **VIN** 4YDTSGK26T7101230 **Retail sold on**

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.

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Root Operation	Description	Sublet	Sub Hours	Approved Hours	Actual hours	Qty	Base hours	Complaint/Cause/Correction
6200414B	LP Bottle Holddown - Bracket	0	0.2	0.2		1	0.2	**Complaint:** LP TANK HOLDER BASE IS MOUNTED TO FAR BACK AND INTERFERRING WITH THE BATTERY INSTALL AND WEIGHT DISTRIBUTION BRACKETS **Cause:** Lp tank base was interfering with hitch brakets **Correction:** Took lp tanks off and took lp tank base off and moved forward to give room for hitch brakets. And i moved breakaway switch because lp base had it covered up.
2300502A	Entrance Door - Hinged - Hinges	0	0.2	0.2		1	0.2	**Complaint:** ENTRY DOOR NEEDS ADJUSTED **Cause:** Entry door needs adjusted **Correction:** Had to adjust the latch to the screen door because it wouldn't release from main door. Then the main door was bowed that i got it adjusted so the door shuts properly now
4120614A	Furnace - Suburban - Remove and Reinstall	0	2	1		1	0.5	**Complaint:** THE WATER HEATER DOOR WILL NOT CLOSE ALL THE WAY BECAUSE IT COMES IN CONTACT WITH THE SIDING WHEN TRYING TO CLOSE. **Cause:** Water heater door not latching **Correction:** So inspection of the water heater door found that the door latch was not close to latching. So i seen the screws were shot in at a angle. So i took the door frame off and seen that the hole was cut in the camper way bigger than the water heater. So i add a 1/2 in shim on the top and both sides i added a 1/4 in shim and put a new door frame on and the door latches properly. So i put new budle tape on the back of the door frame and shot the new screws in straight and the door works properly. So then i sealed the outside of the door frame with clear silicone. And then i sealed up the inside of the door frame and the water heater with black silicone just like

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							SHORE POWER TWIST LOCK WAS INSTALLED UPSIDE DOWN. **Cause:** Shore cord power outlet twisted **Correction:** After inspection of the shore cord outlet seen that when the cord was lock into position it was sideways instead of it cord hanging straight down. So i took plug off camper and spun the center of the plug in the housing so the cord would be hanging correctly and then i secured it and remountec it to the camper.
4152506A	Refrigerator - GE Residential -Door Hinge	0	0.3	0.2	1	0.2	**Complaint:** THE REFRIGERATOR DOOR KEEPER IS NOT ALIGNED PROPERLY AND THE REFRIGERATOR DOORS HIT IT WHEN TRYING TO CLOSE **Cause:** Refrigerator door keeper is hitting the door **Correction:** After inspection of the refrigerator i noticed that the door was not shutting all the way. It was the door keeper that was hitting the top of the door. So i adjusted the door keeper so it didn't hit the refrigerator door but then it hit the freezer door so i put a nylon washer under the freezer door to shim it up. Now both freezer door and refrigerator door closes properly and the door keeper works properly. Good to go
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