



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 78031
Promised Date: 24 OCT 25

CUSTOMER WORK ORDER

WO #: 78031 (Appointment Date: 14 OCT 2025 - Time: 08:30am)

Customer: 3801 - FIFIELD, MICHAEL -
270-993-3819

Tag:

Author: BJW

Location: 1028 BH TO CHECK PREAUTH

Stock #: 11586

Stock Desc: 2025 TT ALLIANCE RV

DELTA 262RB

Chassis #: 7M5TD2924SC306309

Serial #: 7M5TD2924SC306309

Mileage:

Licence:

Invoice #:

Date In: 14 OCT 25

Promised: 31 OCT 25

Date Sched:

Completed: 27 OCT 25

Warr. Date: 29 APR 25

Job #1 - Warranty

COMPLAINT: BATHROOM LIGHTS ARE NOT WORKING. SAYS FUSE IS BLOWN AND WILL BLOW AS SOON AS IT IS REPLACED. HAS A SHORT

CAUSE: Short

CORRECTION: Traced wires and found they branched off and the bathroom wiring was good. I traced the other branch through the floor and in the underbelly to the front then over to the slideroom. It then branched again to the front of slideroom and to the rear. I found the front side was the issue. I pulled on the wire at the switch in the slideroom and the issue stopped. I then hooked power back up and it did not blow fuse. I ran room in and out several times and it did not blow the fuse. I then put the underbelly back in place and reinstalled breaker panel and switch panels.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	555.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 555.00

Job #2 - Internal

COMPLAINT: FREEZER DOOR MAY BE LOOSE. MAKES A NOISE WHEN IT IS PUSHED, EVEN AFTER IT IS CLOSED. CUSTOMER JUST WANTS TO BE SURE THAT THE DOOR IS SEALING PROPERLY. SEE BJ IF YOU HAVE ANY QUESTIONS ON THIS. BJ TALKED TO CUSTOMER AT WRITE-UP

CAUSE: ,

CORRECTION: Ben. Bj and i looked at the door. The door is latching and sealing. Normal operation.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE USB PLUG ON THE BACK OF THE DINETTE DOES NOT WORK



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CAUSE: Tested

CORRECTION: After getting power back to the slideroom i tested, and the usb is working

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Subtotal for Job #3:			0.00

Job #4 - Internal

COMPLAINT: CUSTOMER WAS ON A TWO WEEK CAMPING TRIP. THEY KEPT BOTH A/C UNITS "ON" THE WHOLE TRIP. THE MAIN UNIT KEPT THE COACH COOL ENOUGH THAT THE BEDROOM UNIT DID NOT HAVE TO RUN VERY OFTEN. HOWEVER, EVERY SO OFTEN THE BEDROOM UNIT WOULD COME ON AND RUN FOR MAYBE 2 -3 SECONDS AND THEN IT WOULD SHUT RIGHT BACK OFF. CUSTOMER ADVISES THAGT WHEN IT WOULD DO THIS, IT WOULD BE COOLER IN THE BEDROOM THAN WHAT THE THERMOSTAT WAS SET FOR, SO CUSTOMER IS UNSURE WHY THE A/C WAS COMING ON. SEE BJ IF YOU HAVE QUESTIONS.

CAUSE: .

CORRECTION: Ran both ac units and could not duplicate the issue .

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Subtotal for Job #4:			0.00

Job #5 - Internal

COMPLAINT: CUSTOMER ADVISES THAT THE USB PORTS AND THE OVERHEAD LIGHTS IN THE SLIDE ROOM DO NOT WORK.

CAUSE: ,

CORRECTION: This was fixed when i repaired job 1.

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Subtotal for Job #5:			0.00

Job #6 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE LINOLEUM ON EACH END OF THE SLIDE ROOM ROLLS UP WHEN THE ROOM IS OUT ALL THE WAY.

CAUSE: Found the trim at each end the screw heads was catching the linoleum

CORRECTION: Removed screws and beveled the screw opening and installed new screws with beveled heads to seat flush .

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	185.00
Subtotal for Job #6:			185.00

Job #7 - Internal

WHEN CUSTOMER DRAINS THE BLACK TANK, THEY NOTICE ABOUT 1 - 2 INCHES OF DIRTY WATER REMAINS IN THE TANK. THEY HAVE EVEN TRIED LETTING THE TOILET FILL THE BLACK TANK AND THEN DUMPING AGAIN, BUT IT SEEMS THAT THERE IS 1 - 2 INCHES OF DIRTY WATER

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IN THE BLACK TANK.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Subtotal for Job #7:			0.00

Parts Total:	0.00
Labour Total:	740.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	740.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Oct 2025

W/O: 78031
Promised Date: 31 OCT 25



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