

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2478661
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAUB0SN301650
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	300 / 300
OWNER INFORMATION		ITEM #	CAT293QBCKLE-300
TIMOTHY SUE DELP		DEALER RO #	78012
3 TONYA COURT		CLAIM START DATE	10/24/2025
Paris, IL 61944		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	09/27/2025	WARRANTY EXPIRATION DATE	09/27/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	30-91-01-00-000891	Tri-Fold or Hide-a-Bed Sofa - Interior/Living Quarters, Sofa, Chair/Replace/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2025-10-24 12:31:24 :: COUCH IS GLUED TO WALL AND WILL NOT PULL AWAY FROM WALL Couch glued to wall Brought unit in. Plugged into shore power. Opened slideroom and went to couch to try to pull open. Ripped off wall and saw a silcione like substance had attached back of couch to wall. Had tore fabric off couch and attached to wall. Fabric and residue are stuck on wall panel and panel is torn up. Parts request put in for couch and panel		
Model#	Dlr Sub Hrs	Sub Labor Amt	\$925.00
	5.00		
Serial#	Appr Hrs	Appr Labor Amt	\$740.00
	4.00		
	Notes		
	EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME FOR SIMILAR REPAIRS THE REQUESTED REPAIR CAN BE COMPLETED IN THE TIME ALLOTTED		

Labor

Line# 2	Operation Code	Operational Description	
	70-148-01-00-001701	Speaker - Appliances/Radio/Replace/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2025-10-24 12:34:04 :: REAR OUTSIDE SPEAKER DOESN'T WORK Rear speaker wont work. Brought unit in. Turned on outdoor speakers. Front outdoor speaker works but rear wont turn on. Removed screws and cut silicone around speaker. Removed speaker from holding. Speaker has burn out on one end of connection. Requesting new speaker		
Model#	Dlr Sub Hrs	Sub Labor Amt	\$37.00
	0.20		
Serial#	Appr Hrs	Appr Labor Amt	\$37.00
	0.20		
	Notes		

Labor

Line# 3	Operation Code	Operational Description	
	30-100-24-00-001046	Cabinet Door - Interior/Cabinetry/Repair/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2025-10-24 12:34:27 :: OUTDOOR CABINET DOOR IS LOOSE AT HINGES Cabinet door screws coming out. Opened outside kitchen door. Saw screws were falling out of door and had been stripped. Replaced with bigger diameter screws. Door holds and opens and shuts properly		
Model#	Dlr Sub Hrs	Sub Labor Amt	\$55.50
	0.30		
Serial#	Appr Hrs	Appr Labor Amt	\$55.50
	0.30		
	Notes		

Notes
AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$1,174.75
	Parts & Freight	\$0.00
	Total	\$1,174.75

Approved	Labor Amt	\$989.75
	Parts & Freight	\$0.00
	Total	\$989.75

DEALER _____ **DATE** _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ **DATE** _____

SIGNATURE

All repairs described have been inspected and are satisfactory.