

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 78012
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 56215 - TIMOTHY DELP
Address: 3 TONYA CT PARIS, IL

61944

Phone: 217-264-4650

Stock Number: 11609 - 2025 CATALINA 293QBCKLE 5ZT2CAUB0SN301650

VIN: 5ZT2CAUB0SN301650 HIN: SER#: 5ZT2CAUB0SN301650

Mileage: 0 Work Order Comp: 12 NOV 25

Auth. No: Dealer #:

Warr. Date: 27 SEP 25 Work Order Date: 11 OCT 25 Inv #: 424378

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WO #      Job #      Description      JOB INFORMATION  
*****  
78012      2      REAR OUTSIDE SPEAKER DOESN'T WORK  
Rear speaker wont work.  
Brought unit in. Turned on outdoor speakers. Front outdoor  
speaker works but rear wont turn on. Removed screws and cut  
silicone around speaker. Removed speaker from holding. Speaker  
has burn out on one end of connection. Requesting new speaker  
  
78012      4      CABINET INSIDE OVER SINK ON THE LEFT IS LOOSE.  
Door above sink loose.  
Went inside and saw left door above sink wouldnt shut all the  
way. Tried adjusting latch but latch was not holding like it  
should. Grabbed new latch. Set latch into place on door. Door now  
shuts tight and holds.  
  
78012      1      COUCH IS GLUED TO WALL AND WILL NOT PULL AWAY FROM WALL  
Couch glued to wall  
Brought unit in. Plugged into shore power. Opened slideroom and  
went to couch to try to pull open. Ripped off wall and saw a  
silcione like substance had attached back of couch to wall. Had  
tore fabric off couch and attached to wall. Fabric and residue  
are stuck on wall panel and panel is torn up. Parts request put  
in for couch and panel  
  
78012      3      OUTDOOR CABINET DOOR IS LOOSE AT HINGES  
Cabinet door screws coming out.  
Opened outside kitchen door. Saw screws were falling out of door
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Claim : 78012

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and had been stripped. Replaced with bigger diameter screws. Door holds and opens and shuts properly

78012 5 BLIND ON SLIDE WILL NOT STAY UP
 Blind wont stay open.
 Went inside camper and found blind by table wont stay open. Wrap strip around tension point and blind now opens and stays open.

78012 6 DOOR DRAGGING ON STEPS AND IS HARD TO CLOSE. DOOR ALSO DOESN'T SEEM RIGHT WHEN STEPS ARE UP
 Door dragging stairs
 Brought camper in. Put stairs down saw they were dragging steps. Saw that steps were not pushed all the way to where there was a gap between threshold and steps. Reset step screws and secured in place. Adjusted step latches to door. That was hitting screen door. Adjusted screen door latch for door to lock into place. Adjusted striker plate for door to latch properly. Door no longer drags on steps.

78012 7 PANEL UNDER THE BED SEEMS LOOSE AND MAY NEED TACKED UP
 Panel loose under bed.
 Went inside bedroom and saw panel under bed had come loose. Lifted bed up and shoot staples in to secure panel to frame. Panel is now secure.

78012 9 SCREEN DOOR IS TORN
 Replace screen
 Screen was torn on screen door. Removed pieces holding screen in. Cut new screen to size. Installed screen in door. Cut excess off of screen.

Part No	Job#	Description	PARTS	Qty	Price	Total
F100215103	2	SPEAKER, EXTERIOR JBL 6.5" STAGE		1.00	29.69	29.69
C01216920	2	PUTTY TAPE - ROLL		1.00	7.49	7.49
H201	4	H201 ROLLER CATCH WITH PRONG		1.00	5.06	5.06
F100410635	1	VINYL BOARD, F4E GABLE LATTE 3.6MM		1.00	41.83	41.83
F100423366	1	20230035931 SOFA, 60" BIFOLD DANI		1.00	1181.04	1181.04

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.20	185.00	37.00
Z990	2	MISC LABOUR CODE (EXTERNAL)		0.00	185.00	0.00

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Lab Code  Job#  Description          LABOUR          Hrs      Rate      Total
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Z990      2  MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990      4  MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00
Z990      4  MISC LABOUR CODE (EXTERNAL)      0.10    185.00    18.50
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.64    185.00   118.40
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.18    185.00    33.30
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.07    185.00    12.95
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.04    185.00     7.40
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.09    185.00    16.65
Z990      1  MISC LABOUR CODE (EXTERNAL)      2.68    185.00   495.80
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.30    185.00    55.50
Z990      3  MISC LABOUR CODE (EXTERNAL)      0.30    185.00    55.50
Z990      5  MISC LABOUR CODE (EXTERNAL)      0.05    185.00     9.25
Z990      6  MISC LABOUR CODE (EXTERNAL)      0.30    185.00    55.50
Z990      7  MISC LABOUR CODE (EXTERNAL)      0.20    185.00    37.00
Z990      9  MISC LABOUR CODE (EXTERNAL)      0.20    185.00    37.00
Z990      9  MISC LABOUR CODE (EXTERNAL)      0.00    185.00     0.00

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Excode    Job#  Description          EXTRAS          Qty      Price      Total
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FRT       2  UPS-SPEAKER                1.00    15.81    15.81
FRT       1  FREIGHT - WALLBOARD        1.00   146.85   146.85
FRT       1  FREIGHT - SOFA              1.00   143.81   143.81

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Parts Total: 1,265.11
 Labour Total: 989.75
 Sublet Total: 0.00
 Extras Total: 306.47

>>>> Claim Total: 2,561.33

Customer Signature: _____

Date: _____