



Pre-Authorization

Pre-Authorization number	PREAUTH336 Reference no.78009	Status	Approved
	46 (PA03927248)		

Servicing Dealer 1194	Name Basden's American RV	Address 600 E Baseline Rd Evansville, IN 47725	VIN 4YDFRPT24NR801021	Retail sold on 11/7/2024
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For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



Root		Approved					Actual	Base	Complaint/Cause/Correction
Operation	Description	Sublet	Sub	Hours	Hours	hours	Qty	hours	
5100406A	Breaker, 12V Mini - Repair Wiring	0	2.5		1.5		1	0.2	Complaint: CUSTOMER ADVISES THAT THE SENSOR ON THE IN COMMAND IS SHOWING THE LEVEL FOR THE GENERATOR TANK ON THE TOY TANK AND THE LEVEL FOR THE TOY TANK ON THE GENERATOR TANK. CUSTOMER THINKS THE SENSORS ARE BACKWARDS Cause: Found the wiring was reversed on the outside monitor. Correction: I corrected the wiring on the outside monitor and made sure it was reading inside for the genset. The tank is not full. It has maybe 2 inches of fuel in the bottom.
2205515B	Attic Vent - Roof	0	0.6		0.6		1	0.3	Complaint: REPLACE THE ROOF VENTS Cause: Turned in request for parts(installed front vent lid on 10/14) Correction: Installed 2 new vent lids
2101806B	Roof - Rubber Membrane	0	50		42		1	1	Complaint: CUSTOMER THINKS THERE IS A SOFT SPOT IN FRONT OF THE SOLAR PANEL. PLEASE CHECK Cause: The roof is soft. I fou d where the roof looks torn in between the sewer vent and the solar connector Sealed spot on roof. Around sewer vent and the solar connector. The roof is very soft and dangerous in front of the solar panels. Correction: RECOMMEND TO REPLACE THE ROOF AND FIX THE SOFT SPOTS UNDER THE RUBBER KRV- Approved to replace roof 39 Feet x 1 hour per foot and 0.3 x 10 sheets of luan overlay total time for repair 42 hours
Pre-Authorization number: PREAUTH33646					44.1				

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