Outlook

GE Appliances Case# : Order Processed [thread::u1nzlwk2Fk-nNnwkGonB-A0::]

From NTR Emerging Resources <ntremergingresources@geappliances.com>
Date Tue 10/14/2025 11:40 AM
To Ben Hoffman <bhoffman@americanrvcenter.com>

****Please respond directly to this email case thread once you receive acknowledgement. Do not change the subject line****

The warranty request is Approved:
Payment will be denied if reimbursement steps are not followed.

REIMBURSEMENT INSTRUCTIONS: When service is complete

1. **Remove the serial tags from the defective unit.**
2. **Submit a picture of the removed tags(not the product) to this case.**
3. **Submit a service invoice to this case.**
4. **Confirm the payment address.**
5. **Scrap the defective product.** (Do not scrap the product if the removed data tags have not been submitted to the case)

Confirm Payment Address:
City: **State:** **Zip Code:**
Labor: **2.5 Hours+ 0.5 Diagnosis**
Parts Upgrade: Replacement Product: GRCS15XAHB Replacement Control: RGREC3A Replacement Tstat: RGRWT2B **-Parts ship no charge**

Case#: 18484262
Order#: 25.21155
RV Owner: CLINT BESTE
Model/Serial#: ARC15AACB GV105471R
VIN#: RW028818 COACHMEN
Delivery in 7-10 business days via FedEx: **600 EAST BASELINE RD**
EVANSVILLE,IN
47725

>NOTE: If you are GE Appliances warranty service authorized, the diagnostic fee should be submitted in Service Power.
This authorization is valid for 60 days from the date issued. All repairs must be completed within this 60 day time period to be covered. If repairs can not be completed within the approval time allowed, a new authorization will need to be obtained. All charges must be submitted to GE Appliances within 90 days of the repair being completed.