



Pre-Authorization number	PREAUTH292 Reference no.77969 10 (PA03922938	Status	Approved
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Root			Approved			Actual	Base	
Operation	Description	Sublet	Sub Hours	Hours	hours	Qty	hours	Complaint/Cause/Correction
7301442F	KSB-210218 Sidewall Inspection	0	50	1		1	0	Complaint: CUSTOMER STATES THIS UNIT THAS A RECALL ON IT. RECALL IS FOR FRAME AND OR WALL SECTION COMING APART Cause: Plugged in the shore power then went inside to the control panel and ran out the front sliderooms. Took pictures of the outside and inside damages. Correction: Plugged in the shore power then went inside to the control panel and ran out the front sliderooms. Took pictures of the outside and inside damages. KRV-Approved for inspection ONLY KRV –We will take the lead with the customer

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.