

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
<b>BASDEN RV CENTER INC</b>		<b>CLAIM</b>	2482415
<b>DBA AMERICAN RV CENTER</b>		<b>CLAIM ORIGIN</b>	WEB
<b>600 E BASELINE ROAD</b>		<b>ORIGINAL CLAIM ID</b>	
<b>EVANSVILLE, IN 47725</b>		<b>VIN</b>	5ZT2FEPB1RW029057
<b>USA</b>		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$185.00	<b>SITE/WAREHOUSE</b>	320 / 320
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	FET246RKS-320
<b>LINDA A ROGERS</b>		<b>DEALER RO #</b>	77959
<b>2788 LASHBROOK</b>		<b>CLAIM START DATE</b>	10/28/2025
<b>Boonville, IN 47601</b>		<b>CLAIM END DATE</b>	01/01/1900
<b>USA</b>			
<b>Retail Date of Purchase</b>	05/20/2024	<b>WARRANTY EXPIRATION DATE</b>	05/20/2025

## Claim Line Details

### Labor

<b>Line# 1</b>	<b>Operation Code</b> 70-513-01-00-003451	<b>Operational Description</b> Magic Chef Refrigerator - complete - Appliances/Refrigerator (Magic Chef)/ Replace/No Tread Code
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#### Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-10-28 15:54:11 :: LOOK AT THE FRIDGE WHEN CUSTOMER TURNS IT ON IT WORKS FIND BUT AFTER A FEW DAYS THE FREEZER STAYS COLD BUT THE FRIDGE GET AROUND 60 DEGS ONCE THE FRIDGE GETS TO 60 DEGS THE FREEZER WILL START TO WARM UP Fridge not staying cool Brought camper in. Plugged into shore power. Went inside turned fridge on. Waited for it to start cooling. Let sit for awhile and fan was coming on and off. Grabbed trouble shooting paper work. Voltage present. Let fridge sit longer. Freezer is at 10 degrees Fahrenheit. Fridge is at 42 degrees Fahrenheit. going to let fridge sit longer to see if fridge heats up or stays cool. Let fridge sit plugged in outside over weekend. Came in and fridge was at 40 degrees Fahrenheit and freezer was at 0 degrees Fahrenheit. Could not replicate fridge heating up.

<b>Model#</b>	MCD CR10DSG	<b>Dlr Sub Hrs</b>	1.25	<b>Sub Labor Amt</b>	\$231.25
<b>Serial#</b>	MCD CR10DSG2309000131	<b>Appr Hrs</b>	1.25	<b>Appr Labor Amt</b>	\$231.25

#### Notes

As per Chaz Hood's e-mail, we need the diagnostic form - please attach filled out form to this warranty claim; Once we get the form we will give all the information and photos to the vendor for them to review  
i sent that email to chaz  
All information has been sent to the vendor for their review and authorization. We will update the claim accordingly once we hear back from the vendor.  
""Magic Chef approves replacing the refer with the MCD CR10DSBMFB model and approves 1.25 for labor. Thank you""  
This approval is for the new model with the freezer on the bottom. before installing you will need to take measurements of where the refer screws go to secure the refer - you might have to add a backer on the sides

<b>Submitted</b>	<b>Labor Amt</b>	\$231.25	<b>Approved</b>	<b>Labor Amt</b>	\$231.25
	<b>Parts &amp; Freight</b>	\$0.00		<b>Parts &amp; Freight</b>	\$0.00
	<b>Total</b>	\$231.25		<b>Total</b>	\$231.25

**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**

All repairs described have been inspected and are satisfactory.