

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2449844
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAZB8TX035809
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT343BHTSLE
		DEALER RO #	77887
		CLAIM START DATE	09/26/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 70-164-01-00-001969 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-09-26 16:06:40 :: Missing flapper in stove vent outside Flap for stove outside missing request	Operational Description Exterior Range Hood Vent - Appliances/Range Hood/Replace/No Tread Code		
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50
Notes				

Labor

Line# 2	Operation Code 40-196-24-11-001297 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-09-26 16:13:08 :: USB IN THE RIGHT ABOVE THE SINK Usb port no power Took usb port out of cabinet no power coming in. So i traced the wire back to the connector and found out that it was a bad connection. Fixed it and i have power now. And it works properly now	Operational Description Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical		
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50
Notes AUTHORIZED AS REQUESTED				

Labor

Line# 3	Operation Code 40-196-24-11-001297 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-09-26 16:13:55 :: CO AND PROPANE GAS ALARM NOT WORKING Lp detector wont work Took lp detector off the wall. And found i had no power. Checked the fuse panel. Then took control panel off fou d the wire. No power traced to microwave took microwave out power there then we took the light out in between and found that the factory didn't strip the wire back far enough and it wasn't making contact. Stripped the wire back and put it back in the connector and everything works properly	Operational Description Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical		
Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50
Notes AUTHORIZED AS REQUESTED				

Labor

Line# 4	Operation Code 60-139-01-00-001564 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2025-09-26 16:14:22 :: KITCHEN SINK DRAIN IS LEAKING	Operational Description Sink Drain Hose - Plumbing/Kitchen (Galley) Sink/Replace/No Tread Code
---------	--	--

Kitchen sink leaking Took connections apart to make sure the gaskets were i. Correct position and tightened all the connections and ran the water with no leaks. When i took it apart one connection was loose. Sink works properly now

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$55.50
Serial#	Appr Hrs	0.30	Appr Labor Amt	\$55.50
Notes				

Labor

Line# 5

Operation Code	Operational Description			
30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code			
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2025-09-26 16:14:52 :: TRIM NEAR THE ENTRY DOOR IS LOOSE Trim loose Wall trim loose on latch side of door inside. I shot some stapels in it and filled holes with putty.				
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$18.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$18.50
Notes				

Labor

Line# 6

Operation Code	Operational Description			
50-134-01-00-003673	Rubber LP Supply Line - LP Gas/LP Gas System/Replace/No Tread Code			
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2025-09-26 16:15:37 :: LP LINE TO THE OUSIDE GRILL TOO SHORT LP IS TOO SHORT REPLACE THE LINE				
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$37.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$37.00
Notes				
THERE IS ONLY 1 SIZE HOSE AVAILABLE FOR THIS. PLEASE ADJUST TIME TO REROUTE THE EXISTING HOSE.				
please help i have added photos i can not make the hose longer or reroute the existing hose we will have to make it longer by at least 5in				
please call me 8128675200				
well it fit but is that too much of a turn on that hose				
AUTHORIZED AS REQUESTED				

Labor

Line# 7

Operation Code	Operational Description			
10-3-01-20-000073	Wheel Center Cap - Frame & Chassis/Wheels, Tires, Hubcaps/Replace/Wheels			
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2025-09-26 16:16:19 :: CENTER CAMP MISSING Center missing on Center cap On exterior inspection found that the center was missing from center cap. Put in a parts request				
Model#	Dlr Sub Hrs	0.05	Sub Labor Amt	\$9.25
Serial#	Appr Hrs	0.05	Appr Labor Amt	\$9.25
Notes				

Labor

Line# 8

Operation Code	Operational Description			
20-58-01-00-000608	Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/ No Tread Code			
Complaint, Cause, Correction				
Original Note : bhoffman@americanrvcenter.com, 2025-09-26 16:16:49 :: METAL IS DAMAGED ON THE REAR OFF DOOR SIDE OF THE CAMPER One piece of metal pai t rubbed off On exterior inspection found that one piece of metal on slideroom had 3 rub marks that is through the paint. I put a parts request				
Model#	Dlr Sub Hrs	4.00	Sub Labor Amt	\$740.00
Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00
Notes				
Because this unit is a DPU (Dealer Pick Up), the damage being claimed would not be covered under warranty as it was not noted prior to the unit leaving the Forest River property as required				

by our DAF procedure. This would be considered transport damage. Please contact your hired transporter for coverage.

Submitted	Labor Amt	\$1,026.75	Approved	Labor Amt	\$286.75
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,026.75		Total	\$286.75

DEALER _____ DATE _____
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE

All repairs described have been inspected and are satisfactory.