

# FOREST RIVER WARRANTY CLAIM FORM

|                          |          |                          |                   |
|--------------------------|----------|--------------------------|-------------------|
| <b>DEALER ACCOUNT #</b>  | 0005106  | <b>CLAIM STATUS</b>      | Authorized        |
| BASDEN RV CENTER INC     |          | <b>CLAIM</b>             | 2447154           |
| DBA AMERICAN RV CENTER   |          | <b>CLAIM ORIGIN</b>      | WEB               |
| 600 E BASELINE ROAD      |          | <b>ORIGINAL CLAIM ID</b> |                   |
| EVANSVILLE, IN 47725     |          | <b>VIN</b>               | 5ZT2CKEC6TY039081 |
| USA                      |          | <b>CHASSIS VIN</b>       |                   |
|                          |          | <b>MILEAGE</b>           | 0                 |
| <b>Labor rate:</b>       | \$185.00 | <b>SITE/WAREHOUSE</b>    | 095 / 095A        |
| <b>OWNER INFORMATION</b> |          | <b>ITEM #</b>            | CKT16CM-95        |
|                          |          | <b>DEALER RO #</b>       | 77876             |
|                          |          | <b>CLAIM START DATE</b>  | 09/24/2025        |
|                          |          | <b>CLAIM END DATE</b>    | 01/01/1900        |

Retail Date of Purchase \_\_\_\_\_ WARRANTY EXPIRATION DATE \_\_\_\_\_

## Claim Line Details

### Labor

**Line# 1**

|   |                     |  |
|---|---------------------|--|
| <b>Operation Code</b>   | 60-136-01-00-001506 | <b>Operational Description</b>   |
|   |                     | Combination City or Gravity Fill - Plumbing/Fresh Water Supply/Replace/No Tread Code |
| <b>Complaint, Cause, Correction</b>   |                     |  |
| Original Note : bhoffman@americanrvcenter.com, 2025-09-24 16:56:08 :: THE OUT DOOR WATER ARE IS WARRPED Corners of water connection are warped and folding. Received new Water Connection hookup. Removed old one and disconnected the City and Fresh Tank fill hoses. Cleaned the majority of old sealant. Installed Puddy around edges of new Hookup. Hooked up city and fill connections to new Hookup. Installed with new screws and added 2 more screws to top corners and sealed around with Clear Sealant. |                     |  |
| <b>Model#</b>   | <b>Dlr Sub Hrs</b>  | <b>Sub Labor Amt</b>   |
|   | 0.30                | \$55.50  |
| <b>Serial#</b>  | <b>Appr Hrs</b>     | <b>Appr Labor Amt</b>  |
|   | 0.30                | \$55.50  |
| <b>Notes</b>  |                     |  |

### Labor

**Line# 2**

|  |                    |   |
|--|--------------------|---|
| <b>Operation Code</b>  | 20-66-01-00-000674 | <b>Operational Description</b>  |
|  |                    | Entry Door Weather Stripping - Exterior/Entry Doors/Replace/No Tread Code |
| <b>Complaint, Cause, Correction</b>  |                    |   |
| Original Note : bhoffman@americanrvcenter.com, 2025-09-24 16:56:41 :: THE ENTRY DOOR SEAL IS NOT INSTALLED CORRECTLY Seal incorrectly installed and pinched in frame when shut. Door seal was not correctly installed and is being pinched between the door and jam when closed. Permanent mark is left on seal and needs replaced. 166 in of seal is needed to replace. Received new seal from parts and installed it. To install like manufacture i had to pull the door hinges. |                    |   |
| <b>Model#</b>  | <b>Dlr Sub Hrs</b> | <b>Sub Labor Amt</b>  |
|  | 1.00               | \$185.00  |
| <b>Serial#</b>   | <b>Appr Hrs</b>    | <b>Appr Labor Amt</b>   |
|  | 0.30               | \$55.50   |
| <b>Notes</b>   |                    |   |
| After review, please replace the weather stripping on the entry door<br>vcb<br>thank you   |                    |   |

### Labor

**Line# 3**

|   |                    |   |
|---|--------------------|---|
| <b>Operation Code</b>   | 20-58-01-00-000608 | <b>Operational Description</b>  |
|   |                    | Metal - Aluminum Siding, each sheet - Exterior/Metal, Aluminum Siding/Replace/No Tread Code |
| <b>Complaint, Cause, Correction</b>   |                    |   |
| Original Note : bhoffman@americanrvcenter.com, 2025-09-24 17:00:10 :: THE OUTSIDE FRIDGE METAL TIN IS IN ROUGH SHAPE Unmounted and removed Outside Fridge from compartment and sprayed down Water marks on Metal with Mineral Spirits and scrubbed them down. Most the White surface grim came off but left tarnish in the metal itself. replace the metal under the fridge |                    |   |
| <b>Model#</b>   | <b>Dlr Sub Hrs</b> | <b>Sub Labor Amt</b>  |
|   | 2.00               | \$370.00  |
| <b>Serial#</b>  | <b>Appr Hrs</b>    | <b>Appr Labor Amt</b>   |
|   | 0.50               | \$92.50   |

**Notes**

after review, please replace the metal peice the outside refrigerator sets on  
thank you

**Labor**

Line# 4

**Operation Code**                      **Operational Description**  
20-66-02-00-000664                      Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2025-09-24 17:00:46 :: ENTRY DOOR IS RUBBING THE FRAME, NEEDS ADJUSTED Entry door is rubbing frame. Pulled screw that holds the little gutter thing and used a block of wood and attempted to hammer over the area rubbing but there is no give to the area and solid on the backside so im assuming the door and frame would have to be removed to either cut back the metal or the wooded frame. Inside the door frame measuring 25 3/8 at bottom, 25 3/8 in the middle, and 25 1/4 at the top. Advised Ben on this.

Model#    Dlr Sub Hrs      0.30                      Sub Labor Amt \$55.50

Serial#    Appr Hrs              0.30                      Appr Labor Amt \$55.50

**Notes**

**Labor**

Line# 5

**Operation Code**                      **Operational Description**  
10-6-01-11-003301                      Power Tongue Jack - Frame & Chassis/A-Frame, Tongue Jack & Coupler Assembly/Replace/Electrical

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2025-09-24 17:19:33 :: THE TOUNGE JACK DOES NOT LEVEL THE CAMPER UNLESS THERE IS SOMETHING UNDER THE JACK Unit has to have a block under it to be able to accurately level the unit. please advise what to do to fix this problem Additional Note : bhoffman@americanrvcenter.com, 2025-09-24 17:21:09 :: is there a longer jack that we can put on

Model#    Dlr Sub Hrs      0.50                      Sub Labor Amt \$92.50

Serial# na    Appr Hrs              0.00                      Appr Labor Amt \$0.00

**Notes**

after review, this is normal. Will need to prop your jack up especially when on unlevel gound no repair necessary

thank you

**Labor**

Line# 6

**Operation Code**                      **Operational Description**  
20-43-01-00-000589                      Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2025-09-24 17:21:25 :: THE DECAL ON THE DOOR IS TORN Decal has small tear. Decal has small tear.

Model#    Dlr Sub Hrs      0.30                      Sub Labor Amt \$55.50

Serial#    Appr Hrs              0.30                      Appr Labor Amt \$55.50

**Notes**

no dealer hours submitted  
thank you  
time added thank you

|                  |                 |          |                 |                 |          |
|------------------|-----------------|----------|-----------------|-----------------|----------|
| <b>Submitted</b> | Labor Amt       | \$814.00 | <b>Approved</b> | Labor Amt       | \$314.50 |
|                  | Parts & Freight | \$0.00   |                 | Parts & Freight | \$0.00   |
|                  | Total           | \$814.00 |                 | Total           | \$314.50 |

DEALER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE

All repairs described have been inspected and are satisfactory.