

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77867
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 55576 - ALEX MILLER
Address: 1705 ARROWHEAD DR BOONVILLE, IN

47601

Phone: 727-248-4307

Stock Number: 11475 - 2025 CATALINA SUMMIT SERIES 211BH 5ZT2CAKB1SU044670

VIN: 5ZT2CAKB1SU044670 HIN: SER#: 5ZT2CAKB1SU044670

Mileage: 0 Work Order Comp: 23 OCT 25

Auth. No: Dealer #:

Warr. Date: 06 MAR 25 Work Order Date: 22 SEP 25 Inv #: 423573

WO # Job # Description JOB INFORMATION

77867 1 WATER HEATER ISN'T WORKING ON ELECTRCS. CUSTOMER FOUND CHARED
WIRES BY LP IGNITOR
Burned up wiring
120 volt wiring burned up and melted the element and the relay.
The 120 volt harness, relay, and element need to be replaced.
Warranty sent a complete water heater to replace the existing
water heater. I removed the outside water heater door and trim. I
unhooked the gas line from the water heater. I removed the
mounting screws. I unhooked the water lines from the back. I
found that the line had been over tightened and damaged the
fittings. Someone had added a lot of pipe dope to the fittings to
keep them from leaking. I replaced the water fittings. I unhooked
the wiring from inside the camper. I removed the old water
heater. I put the new water heater in place. I mounted the water
heater and sealed it up from the outside. I reinstalled the
outside trim and door. I wired up the water heater and plugged it
into the power outlet. I hooked up the water lines and tested
them. The new fittings leaked. I removed the lines to check my
work and found that the cold water line that had been leaking has
a sleeve that was pulled out of the water line. I pushed the line
back in the water heater and saw that the new fittings would not
work with this type of fitting. I added a brass elbow to both the
hot and cold water lines. The new fittings screwed onto the new
elbows with no more problems. Checked the function and tested for
leaks. The new water heater is working as it should.

Claim : 77867

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WO #      Job #   Description          JOB INFORMATION
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Part No   Job#   Description          PARTS          Qty   Price   Total
*****
F100526103 1  ELEMENT, GE WATER HEATER | #9 ON  0.00   81.47   0.00
WS76X23765 1  GE ELEMENT COVER - WATER HEATER  0.00    7.42   0.00
WS35X23794 1  GE WATER HEATER POWER CORD        0.00   24.95   0.00
WS20X23763 1  GE WATER HEATER RELAY              0.00   17.13   0.00
WS43X23767 1  HEATING ELEMENT COVER GASKET      0.00    6.42   0.00
F100471497 1  GE Profile RV Water Heater - Gas/  1.00  392.54  392.54
72-0839    1  Fresh Water Adapter Fitting; Best  2.00    3.59    7.18
4017389    1  90 DG STREET ELBOW 1/2"          2.00   16.89  33.78

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Lab Code  Job#   Description          LABOUR          Hrs   Rate   Total
*****
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.00  185.00   0.00
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.49  185.00  90.65
Z990      1  MISC LABOUR CODE (EXTERNAL)      0.01  185.00   1.85
Z990      1  MISC LABOUR CODE (EXTERNAL)      1.00  185.00  185.00

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*****
Excode    Job#   Description          EXTRAS          Qty   Price   Total
*****
SS        1  SHOP SUPPLIES                1.00    0.00   0.00
FRT       1  UPS-WATER HEATER             1.00    9.63   9.63

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Parts Total: 433.50
Labour Total: 277.50
Sublet Total: 0.00
Extras Total: 9.63

>>>> Claim Total: 720.63

Customer Signature: _____

Date: _____