



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 77866



CUSTOMER WORK ORDER

WO #: 77866 (Appointment Date: 22 SEP 2025 - Time: 10:00am)

Customer: 41517 - ROHLMAN, JR.,
DONALD MARVIN - 812-630-6156

Tag:

Author: GA

Location: 1002 BH TO CLOSE

Stock #: 11574

Stock Desc: (11574) 2025 KEYSTONE
COUGAR HALF-TON 26RKE

Chassis #: 4YDFCGM23SV505037

Serial #: 4YDFCGM23SV505037

Mileage:

Licence:

Invoice #: 422811

Date In: 22 SEP 25

Promised:

Date Sched:

Completed: 30 SEP 25

Warr. Date: 26 APR 25

Job #1 - Warranty

COMPLAINT: SLIDE ROOM WITH THE FRIDGE IS DELAMINATING ON FRONT PANEL

CAUSE: Off door side slide room, front wall lower trim was installed too low.

CORRECTION: I removed the lower trim on the slide room. I moved the trim up to the right spot. I screwed the trim back down. This will hold the wall panel in place. I sealed around the lower trim.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	54.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 54.00

Job #2 - Internal

COMPLAINT: CHAIR IN THE SLIDE ROOM HAS NO FOAM. CHAIR ON THE RIGHT.

CAUSE: Customer states, rear corner of right seat sinks further than is further than the left seat.

CORRECTION: No defects found. Right side seat may not have the same strength springs holding the seat up.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

OUTDOOR KITCHEN DOOR SEAL IS COMING OUT

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	36.00
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	0.00

Parts

Part #	Description	Qty	Price	Total
219210	Seal - D Seal - EPDM - .57" x .44"	18.00	3.71	66.78



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Other Services

Code	Description	Qty	Price	Total
FRT	UPS-SEAL	1.00	11.62	11.62

Subtotal for Job #3: 114.40**Job #4 - Warranty**

COMPLAINT: WEATHER STRIPPING ON FRONT OF CAMPER IS COMING OUT OF THE TRACK

CAUSE: Screw insert trim was coming out of nose cap overhang

CORRECTION: I checked the screw insert and found that the insert was pulled out. It did not shrink. I was able to pull a bit more of the trim out of the cap area. I put the trim back in the track. I checked to see if there was any damage. I could not find any damage, and the insert is staying in place.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	36.00

Subtotal for Job #4: 36.00**Job #5 - Warranty**

COMPLAINT: KITCHEN BLIND PLASTIC HOLD BACK IS BROKEN

CAUSE: Found that the mini blind hold back was broken.

CORRECTION: I replaced the left and right hold back brackets so that both would match.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	18.00

Parts

Part #	Description	Qty	Price	Total
A301	A301 MINI BLIND HOLD-DOWN HOOK	1.00	3.45	3.45

Subtotal for Job #5: 21.45**Job #6 - External**

CUSTOMER NEEDS BACK BY OCTOBER 4TH

Subtotal for Job #6: 0.00**Job #7 - External**

COMPLAINT: INSTALL NEW 5TH WHEEL LUBE PLATE. PART # 44675

CAUSE: Needs slip disk installed on king pin.

CORRECTION: I installed the slip disk on the king pin.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	GAH	N/C

Parts

Part #	Description	Qty	Price	Total
44675	44675 12" 5W LUBE PLATE	1.00	N/C	N/C

Subtotal for Job #7: 0.00**Job #COVER-M - External**

INSTALL MEDIUM SLIDE COVER 102" TO 132"

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C



Other Services

Code	Description	Qty	Price	Total
PARTS	UNINVENTORIED PARTS	0.00	N/C	N/C
FRT	FREIGHT	0.00	N/C	N/C
SS	SHOP SUPPLIES	0.00	N/C	N/C

Subtotal for Job #COVER-M: 0.00

Parts Total: 70.23
Labour Total: 144.00
Sublet Total: 0.00
Extras Total: 11.62

WORK ORDER TOTAL: 225.85

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 22 Oct 2025

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