



Pre-Authorization

Pre-Authorization number	PREAUTH234 Reference no.77866 52 (PA03917411)	Status	Approved
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Servicing Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd VIN 4YDFCGM23SV505037 Retail sold on 4/26/2025
Evansville, IN 47725

For paper claims only use one pre-authorization number per warranty claim form.
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



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Root				Approved		Actual	Base		Complaint/Cause/Correction
Operation	Description	Sublet	Sub Hours	Hours	hours	Qty	hours	hours	
2105002A	Slide Out Box, Main Wall Opening Mldg	0	1	0.3		1	0.3		Complaint: SLIDE ROOM WITH THE FRIDGE IS DELAMINATING ON FRONT PANEL Cause: Off door side slide room, front wall lower trim was installed too low. Correction: I removed the lower trim on the slide room. I moved the trim up to the right spot. I screwed the trim back down. This will hold the wall panel in place. I sealed around the lower trim. KRV – REPAIR ONLY approved
3312524B	Sofa - Recliner Combo - USB Port	0	1	0		1	0.2		Complaint: CHAIR IN THE SLIDE ROOM HAS NO FOAM. CHAIR ON THE RIGHT. Cause: Customer states, rear corner of right seat sinks further than is further than the left seat. Correction: REPLACE THE COUCH KRV – The issue submitted is not considered a warranty defect in materials or workmanship
2302406B	Compartment Door - Weather Seal	0	0.6	0.2		1	0.2		Complaint: OUTDOOR KITCHEN DOOR SEAL IS COMING OUT Cause: FOUND THE SEAL COMING OUT AND NEEDS REPLACED Correction: REPLACE THE SEAL IN THE COMPARTMENT KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item
2200102A	Corner Moldings - DS - Ft - Repair	0	0.3	0.2		1	0.2		Complaint: WEATHER STRIPPING ON FRONT OF CAMPER IS COMING OUT OF THE TRACK Cause: Screw insert trim was coming out of nose cap overhang Correction: I checked the screw insert and found that the insert was pulled out. It did not shrink. I was able to pull a bit more of the trim out of the cap area. I put the trim back in the track. I checked to see if there was any damage. I could not find any damage, and the insert is staying in place.

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Correction: I replaced the left and right
hold back brackets so that both would
match.

KRV — Labor time approved and adjusted in
accordance with Keystone RV's flat rate
manual.

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