

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77862
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 51677 - TIMOTHY NUSSMEIER
Address: 600 BOB CT DR EVANSVILLE, IN

47711

Phone: 812-774-2424

Stock Number: 11514 - 2025 FREEDOM EXPRESS 245RKS 5ZT2FEPB8SW030504

VIN: 5ZT2FEPB8SW030504 HIN: SER#: 5ZT2FEPB8SW030504

Mileage: 0 Work Order Comp: 20 OCT 25

Auth. No: Dealer #:

Warr. Date: 11 APR 25 Work Order Date: 22 SEP 25 Inv #: 423392

WO #	Job #	Description	JOB INFORMATION
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77862	3	THE MICROWAVE DOOR FOGS UP. MAKE SURE THE RUBBER MAT IN THE MICRWOAVE STAYS WITH THE CAMPER !!!!!!! No issues found with microwave Ran a cup of water for 3 minutes in microwave and naturally steam was created but nothing out of the ordinary. There is no damages to inner door or where door seats. I dont see an issue with the microwave. I noticed their plastic plate cover inside microwave which when heat traps in cover its gonna create its own HotBox and create extra steam.	
77862	1	CUSTOMER ADVISES THAT THE AIR CONDITIONER IS NOT COOLING THIS SHOULD BE UP FRONT WHEN WE GET HERE Opened unit and plugged up Shore power. Turned on AC and measured temp and it was 72 on both side (Return and Register). Removed inside cover and opened Control box and found multiple wires not in clips and plugs properly. The 12v Power plug was arcing when i opened the box and also the 120v wires in the Wago clips were stripped back to far... i shorted and reinstalled wires properly. Fuse was blown in the Furnace slot... replaced it. Checked Amps at the Black Compressor Wire and only have 7.8A. Got a Warrenty Chechlist from Ben and filled it out.	
77862	2	CUSTOMER ADVISES THAT THE SOLAR PANELS ARE NOT CHARGING Plug at on roof from panel wasnt making contact efficiently. Moved a bunch of wood blocks to Pull cover panel to get to	

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 Charger Controller. Tested both Continuity and voltage at Solar Wires, no Continuity or Voltage. Had to remove Charger Controller from wall to get to the set screws that hold Solar Wires in place... screws were stripping and over tightened... finally got them broke loose. Went up to roof to Solar Panel and visually inspected it, found no visual damages. Retrieved Air hose to blow standing water off Plug port and and cut dicor loose from the plugs. Retrieved tool to remove plugs from base and checked for Voltage and Continuity, one plug wasn't fully connected, removed plugs and tested...17.6v and Continuity. Reconnected the plugs. Came back down to the Wires at Charger Controller and checked Voltage again and have between 2 and 5v. Opened my Bay door, disconnected Shore Power and checked Voltage again and 12.9 coming from Solar. Issue was at the Plugs on roof not being fully connected or shorting, but I couldn't replicate it not working after reconnecting Plugs. Reinstalled Cover over the Solar Charger Controller and picked up my tools.

 Part No Job# Description PARTS Qty Price Total

 F100422885 3 MICROWAVE, MAGIC CHEF .9 CU FT BL 1.00 186.62 186.62

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.30 185.00 55.50
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.00 185.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 1.50 185.00 277.50
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.50 185.00 92.50
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.80 185.00 148.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.20 185.00 37.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 3 UPS-MICROWAVE 1.00 48.64 48.64
 EDF 1 ENVIROMENTAL DISPOSAL FEES 1.00 100.00 100.00
 PARTS 1 30% PARTS MARK-UP 1.00 188.00 188.00

Parts Total: 186.62
 Labour Total: 610.50
 Sublet Total: 0.00
 Extras Total: 336.64

>>>> Claim Total: 1,133.76

Customer Signature: _____

Date: _____