



# KEYSTONE

## Pre-Authorization

|                          |                                  |                    |        |          |
|--------------------------|----------------------------------|--------------------|--------|----------|
| Pre-Authorization number | PREAUTH212<br>75<br>(PA03915317) | Reference no.77834 | Status | Approved |
|--------------------------|----------------------------------|--------------------|--------|----------|

**Servicing Dealer** 1194      **Name** Basden's American RV      **Address** 600 E Baseline Rd  
Evansville, IN 47725      **VIN** 4YDTSGP26T7100538      **Retail sold on**

For paper claims only use one pre-authorization number per warranty claim form.  
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.  
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.

| Root      |                                                  | Approved |           |       | Actual |     | Base  |  | Complaint/Cause/Correction                                                                                                                                                                                                                                                                                                                            |
|-----------|--------------------------------------------------|----------|-----------|-------|--------|-----|-------|--|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Operation | Description                                      | Sublet   | Sub Hours | Hours | hours  | Qty | hours |  |                                                                                                                                                                                                                                                                                                                                                       |
| 6200208B  | LP Bottle - Replace                              | 0        | 0.2       | 0.2   |        | 1   | 0.2   |  | <b>Complaint:</b> LP TANK WILL NOT FILL<br><b>Cause:</b> Lp tank wont fill.<br><b>Correction:</b> During pdi noticed lp tank wouldnt fill. Tried adjusting tank to allow for flow to fill and could not. Replaced tank.<br>KRV – Labor time approved in accordance with Keystone RV's flat rate manual.<br>VCB: Vendor Charge Back item               |
| 2300102A  | Entrance Door - Hinged - Repair                  | 0        | 0.2       | 0.2   |        | 1   | 0.2   |  | <b>Complaint:</b> ENTRY DOOR NEEDS ADJUSTED<br><b>Cause:</b> Adjust entry door<br><b>Correction:</b> During pdi noticed entry door would not latch properly. Check hinges to be good. Adjusted striker plate. Door shuts better<br>KRV – REPAIR ONLY approved.                                                                                        |
| 3300202B  | Blind - Venetian - Replace                       | 0        | 0.4       | 0.2   |        | 1   | 0.2   |  | <b>Complaint:</b> HOLE IN THE BLIND VALANCE ABOVE COUCH<br><b>Cause:</b> Holes in fabric above couch blinds<br><b>Correction:</b> During pdi noticed that the fabric on the blind cover had a hole on both sides where a screw was put and then removed.<br>KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual. |
| 4152006B  | Refrigerator - GE Residential -Refrigerator Door | 0        | 1.5       | 1     |        | 1   | 0.5   |  | <b>Complaint:</b> DENTS AND SCRATCHS ON FRIDGE AND FREEZER DOOR<br><b>Cause:</b> Dents in both doors<br><b>Correction:</b> During pdi noticed thatthe freezer door had a dent and fridge door had scratches on it<br>KRV – Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.                                        |
| 3102008B  | Countertop - Bedroom - Replace                   | 0        | 2         | 1     |        | 1   | 0.5   |  | <b>Complaint:</b> BUNK ROOM COUNTER TOP DAMAGED<br><b>Cause:</b> Bunk room countertop damaged<br><b>Correction:</b> During pdi noticed that the counter top in the bunkroom had to gouges taken oout of it                                                                                                                                            |

For paper claims only use one pre-authorization number per warranty claim form.  
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.  
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



# KEYSTONE

KEYSTONE IT SHOULD BE DOMETIC

**Cause:** Wrong ac unit

**Correction:** During pdi noticed that the rear ac unit was dometic and front ac unit was a furrion. Took multiple pictures of ac unit on camper. Parts requested for dometic unit  
KRV- approve to replace a/c unit due to wrong one being installed

Pre-Authorization number: PREAUTH21275

4.1

For paper claims only use one pre-authorization number per warranty claim form.  
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.  
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.