

# FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106  
 BASDEN RV CENTER INC  
 DBA AMERICAN RV CENTER  
 600 E BASELINE ROAD  
 EVANSVILLE, IN 47725  
 USA

CLAIM STATUS Authorized  
 CLAIM 2447983  
 CLAIM ORIGIN WEB  
 ORIGINAL CLAIM ID  
 VIN 5ZT2CARB3TU047027  
 CHASSIS VIN  
 MILEAGE 0  
 SITE/WAREHOUSE 103 / 103  
 ITEM # CAT261BHS-8  
 DEALER RO # 77829  
 CLAIM START DATE 09/25/2025  
 CLAIM END DATE 01/01/1900

Labor rate: \$185.00

**OWNER INFORMATION**

Retail Date of Purchase

WARRANTY EXPIRATION DATE

**Claim Line Details**

**Labor**

Line# 1	Operation Code 60-138-24-00-001519	Operational Description Grey Water Tank (Read Notes!!!) - Plumbing/Drainage System/Repair/No Tread Code
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**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2025-09-25 12:36:35 :: GREY TANK NOT READING ON MONITOR Grey tank not reading During pdi i noticed grey tank was not reading. Checked to make sure all terminals were getting power. Checked ground to make sure it was getting a good read. Found tank wire and followed all they was to make sure there was not a cut anywhere. checked voltage at each terminal when able to get tester to terminal, normal voltage. Took cover off of control board to check voltage at wire on board. Normal voltage. Tested resistance at tank wire brain. Could not reach actual sensors because they are pushed against frame. Tried to get to ground but it is in difficult to reach area. Brain had resistance on all three wires. Believe ground had been inserted into tank wrong to were it cannot read. Ran new ground into tank. Drilled hole and then added terminal for new ground. Ran tank unitl full to check all sensors tombe working. Crimped wires back together

Model#	Dlr Sub Hrs	2.50	Sub Labor Amt \$462.50
Serial#	Appr Hrs	1.50	Appr Labor Amt \$277.50

**Notes**

EXCESSIVE AMOUNT REQUESTED. CHANGED TO SIMILAR REPAIR TIME

<b>Submitted</b>	Labor Amt	\$462.50	
	Parts & Freight	\$0.00	
	Total	\$462.50	

<b>Approved</b>	Labor Amt	\$277.50	
	Parts & Freight	\$0.00	
	Total	\$277.50	

DEALER \_\_\_\_\_ DATE \_\_\_\_\_  
 SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_  
 SIGNATURE

All repairs described have been inspected and are satisfactory.