



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 77827
Promised Date:
24 OCT 25

CUSTOMER WORK ORDER

WO #: 77827 (Appointment Date: 16 SEP 2025 - Time: 10:00am)

Customer: 54437 - WHITTENBURG,
RONALD - 573-429-9330

Tag:

Author: BH

Location: 1201 CHECK PREAUTH

Stock #: 11477

Stock Desc: 2025 5W ALLIANCE RV
AVENUE 29RL

Chassis #: 7M5FA3323SA009712

Serial #: 7M5FA3323SA009712

Mileage: 0

Licence:

Invoice #:

Date In: 16 SEP 25

Promised: 31 OCT 25

Date Sched:

Completed: 30 NOV 25

Warr. Date: 27 JUN 25

Job #1 - Warranty

COMPLAINT: WHEN BRING IN SLIDE (1) IT MAKES A NOISE PART OF THE TIME didnt hear at drop off

CAUSE:

could not hear an issue but i noticed the top of the room does not go out completely

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	92.50

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 92.50

Job #2 - Warranty

COMPLAINT: THE ENTRY DOOR IS HARD TO SHUT CHECK THE DEAD BOLT

CAUSE: Adjusted the latch

CORRECTION: Adjusted the latch.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	18.50

Subtotal for Job #2: 18.50

Job #3 - Internal

COMPLAINT: THE PLASTIC ON THE FOOT REST SHOULD HAVE BEEN TAKING OFF GET APPROVEL
FOR REMOVING THE PLASTIC

CAUSE: The plastic is sewn in on the foot rest. I believe its there to protect it.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

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Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: THE THREE SCREWS ON THE ARM REST ARE STRIPPED AND THE ARM REST IS OFF LEVEL AND WHEN SITTING THE RIGHT CHAIR WHEN LOOKING IT FEELS LIKE YOU ARE LEANING

CAUSE: INSTALLED SCREWS FOR THE ARM REST BUT IT FEELS LIKE YOU ARE LEANING WHEN SITTING DOWN

CORRECTION: REPLACE THE COUCH installed new couch center arm rest had to remove the seat and install center then i installed the arm to it and then reinstalled the seats and plugged in the charger. during this i also reinstalled the sewer hangers under the chassis on the outside.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	92.50

Parts

Part #	Description	Qty	Price	Total
29857	Furniture - 12" Console - Clarendon	1.00	158.83	158.83

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-CONSOLE	1.00	11.07	11.07

Subtotal for Job #4: 262.40

Job #5 - Warranty

COMPLAINT: THE LINO ON THE DINNETTE SLIDE IS COMING UP AND WONT LAY DOWN ON THE FRONT THE SCREW IS CATCHING IT

CAUSE: removed screws and installed flushg screws and trimmed bottom of the facia

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	92.50

Subtotal for Job #5: 92.50

Job #6 - Warranty

COMPLAINT: THE TOILET IS LEAKING WHEN YOU FLUSH IT MODEL42070

CAUSE: Valve is dripping when foot lever is pushed cripes needs some nugen

CORRECTION: installed new valve on the toilet and pressured the system to check for leaks.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	92.50
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	92.50

Parts

Part #	Description	Qty	Price	Total
28213	Water Valve - Toilet - Style II - 42	1.00	14.29	14.29

Other Services

Code	Description	Qty	Price	Total
FRT	FED-EX - JOBS 6,10,14,16	1.00	41.52	41.52

Subtotal for Job #6: 240.81

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Job #7 - Internal

COMPLAINT: ALL THE BLINDS MARKED WITH TAPE ARE ROLLING UP TOO FAST

CAUSE: THERE IS 5 BLINDS

CORRECTION: adjusted blinds and made sure they roll up slower.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Subtotal for Job #7:			0.00

Job #8 - Internal

COMPLAINT: THE FRIDGE DOOR IS NOT LATCHING AND POPS ALOT DIDNT DO AT DROP OFF

CORRECTION: could not find issue

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Subtotal for Job #8:			0.00

Job #9 - Warranty

COMPLAINT: THE FURNACE WILL COME ON, BUT IT ONLY RUNS FOR ABOUT 3 MINUTES AND THEN SHUTS OFF.

CAUSE: T stat is shutting off the furnace burner after about 10 seconds

CORRECTION: tested the lp pressure and it was good so i removed the furnace and put on bench and it worked great i reinstalled and it did not run but about 10 sseconds and burner shut off . i checked the gas line and it was ok no kinks greg mentiopned the t stat so we changed the tstat and it worked furnace heats now.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	277.50

Parts Part #	Description	Qty	Price	Total
9201	COLEMAN T-STAT BLACK Wall Thermostat	1.00	45.49	45.49
Subtotal for Job #9:				322.99

Job #10 - Warranty

COMPLAINT: WHEN LOOKING AT THE COUCH (NOT THE THEATHER SEATING) ONE OF THE LIGHTS DO NOT COME ON RIGHT SIDE

CAUSE: Light sometimes works sometimes it doesnt

CORRECTION: RECOMMEND TO REPLACE installed new light on walll

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Parts



Part #	Description	Qty	Price	Total
15830	Light - Interior - Sconce - Brushed	1.00	19.28	19.28

Subtotal for Job #10: 56.28

Job #11 - Warranty

COMPLAINT: AWNING (1) THE LEDS LIGHTS ARE NOT TURNING ON

CORRECTION: foudn wire pulled from back of the switch

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	46.25

Subtotal for Job #11: 46.25

Job #12 - Warranty

COMPLAINT: THE CABINET DOOR OVER THE COUCH THE RIGHT DOOR IS LOOSE

CORRECTION: added ood into hole and then reinstalled screws till tight.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	46.25

Subtotal for Job #12: 46.25

Job #13 - Internal

COMPLAINT: THE SEWER CAP LEAKS WHEN THE CAP IS ON

CORRECTION: found trash on the seal at first then i found one of the latch ears was broken so i replaced the cap.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Parts

Part #	Description	Qty	Price	Total
11-0429	39463 SEWER CAP W/HOSE CONNECTION	1.00	N/C	N/C

Subtotal for Job #13: 0.00

Job #14 - Warranty

COMPLAINT: SPRAY PORT LEAKS WHEN CONNECTED AT THE OFF DOOR SIDE FRONT

CAUSE: Will need a spray port

CORRECTION: installed new spray port and pressured to test for leaks

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	37.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C

Parts

Part #	Description	Qty	Price	Total
21508	Faucet - Outdoor - 4" w/2" Shank - W	1.00	13.83	13.83

Subtotal for Job #14: 50.83

Job #15 - Warranty

COMPLAINT: TRIM PEICE IN THE PANTY HAS COME LOOSE AND NEEDS REATTACHED LAYING ON THE FLOOR

CORRECTION: trim peice came off the small access panel i glued it in place.





Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	18.50
Subtotal for Job #15:			18.50

Job #16 - Warranty

COMPLAINT: THE BED ROOM BLIND ON THE DRIVERS SIDE HAS HOLES IN IT

CAUSE: has holes and needs replaced.

CORRECTION: instaltral new blind in bedroom on the drivers side window

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		BRM	37.00
Z990	MISC LABOUR CODE (EXTERNAL)		BRM	N/C
Parts				
Part #	Description	Qty	Price	Total
23686	Shade - Night - 38 x 24 - E Series -	1.00	37.45	37.45
Subtotal for Job #16:				74.45

Job #17 - Warranty

BATHROOM COUNTER TOP HAS A STAIN A CIRCLE

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)			0.00
Z990	MISC LABOUR CODE (EXTERNAL)		BRM	61.05
Z990	MISC LABOUR CODE (EXTERNAL)		BRM	31.45
Z990	MISC LABOUR CODE (EXTERNAL)		BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)		BRM	277.50
Parts				
Part #	Description	Qty	Price	Total
27794	Top - Pressed - Luna Crystal - 17 x	1.00	63.93	63.93
Other Services				
Code	Description	Qty	Price	Total
FRT	UPS-PRESSED BOARD	1.00	12.53	12.53
Subtotal for Job #17:				446.46

Job #18 - Internal

COMPLAINT: THE LEFT SHADE/LIGHT OVER THE COUCH WAS NOT INSTALLED RIGHT AND IT IS FOLDED

CAUSE: Will need replaced.

CORRECTION: installed new light on wall on drivers side by the couch.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Subtotal for Job #18:			0.00

Job #19 - Warranty

COMPLAINT: INSTALL RV AIR FLOW case 23721 per kyle prater

CAUSE: INSTALL RV AIR FLOW

Labor Code	Description	Mechanic	Total
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Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	185.00

Subtotal for Job #19: 185.00

Job #20 - Internal

COMPLAINT: CLEAN TOILET/BLACK TANK

CAUSE: Take pics for Ben

CORRECTION: Removed and took pics of 6 marked blinds manufacturer labels and reinstalled Blinds.
Took pics of front and back of a light next to couch.
Removed both inside covers of rear AC and unmounted control box and took pic of manufacturer label and reinstalled control box and reinstalled covers.
Went up on roof and took pic of AC manufacturer label.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Parts

Part #	Description	Qty	Price	Total
13-3007	NUGEN 200Z.	1.00	N/C	N/C

Subtotal for Job #20: 0.00

Parts Total:	353.10
Labour Total:	1,535.50
Sublet Total:	0.00
Extras Total:	65.12
WORK ORDER TOTAL:	1,953.72

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 02 Dec 2025

W/O: 77827
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