

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2435928
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FESB4RW029108
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$185.00	SITE/WAREHOUSE	320 / 320
OWNER INFORMATION		ITEM #	FET274RKS-320
JOHNNY KERN		DEALER RO #	77811
9168 S 450 W		CLAIM START DATE	09/15/2025
Owensville, IN 47665		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	09/16/2024	WARRANTY EXPIRATION DATE	09/16/2025

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description	
	70-671-01-11-001463	GE Roof AC - complete - Appliances/Roof AC (GE)/Replace/Electrical	
	Complaint, Cause, Correction		
	Original Note : bhoffman@americanrvcenter.com, 2025-09-15 15:17:30 :: A/C KEEP SHORT CYCLING KEEPS RUNNING BUT THE COMPRESSUE KEEPS SHUTTING DOWN AC is not cooling Plugged in the shore power and then turned on the thermostat. Set the thermostat to 60 degrees. Let the AC run for fifteen minutes and check the amp draw on the black wire to the compressor. Amp draw was at 9.8 at 88 degrees outside. The RLA is rated to 12.2 and the AC will not climb past 9.8. Put thermometers in the intake side and the return of the AC to check the temperature difference. 80 degrees in and 70 degrees out. Filled out the warranty paper for a new AC.		
Model#	ARC15AACBL2	Dlr Sub Hrs	2.00
		Sub Labor Amt	\$370.00
Serial#	HT103247R	Appr Hrs	3.00
		Appr Labor Amt	\$555.00
	Notes		
	Please email a better photo of the data tag off the control box please, to chood@forestriverinc.com Thank you		
	PHOTO ADDED		
	All information has been sent to the vendor for their review and authorization. We will update the claim accordingly once we hear back from the vendor.		
	UPDATE		
	we have asked the vendor for anupdate on this issue		
	R&R GE air conditioner as per vendor authorization CASE #00246630 with 3.00 hours for labor;		
	You will need to replace the roof air conditioner with the new generation air conditioner		
	GRCS15XAHB (Coachmen part number F100665770). You will also need to replace the control		
	board S series, single Zone RGREC3A (Coachmen part number F100665774). You will also		
	need to replace the thermostat RGRWT2B (Coachmen part number F100665773). You will use		
	the original interior assembly - however you will need to replace the control board in the		
	assembly, the wall thermostat also needs replaced. - the 3.00 hours the vendor authorized is for		
	replacing the A/C and the control board and the thermostat; DO NOT ORDER PARTS - All 3 items		
	to be replaced the Vendor will ship to the dealer at no charge; Vendor was given shipping		
	address as the address that is on this claim; Vendor requires photos be taken showing the		
	serial data tag being removed from the old air conditioner and attach these photos to this claim;		
	I would recommend taking the data tag off and putting it on a blank piece of paper and taking		
	photos of that and attaching these new photos to this claim; Claim cannot be processed for		
	payment until these photos are attached to this claim.		

Labor

Line# 2	Operation Code	Operational Description
	30-99-01-00-001012	Mini-Blind - Interior/Soft Goods/Replace/No Tread Code
	Complaint, Cause, Correction	
	Original Note : bhoffman@americanrvcenter.com, 2025-09-15 15:22:18 :: 2 BLINDS ONE IN THE HALL WAY AND BED ROOM THE TALL AND SKINNY ONES DO NOT GO UP VERY WELL Blinds have weak tension Pulled both	

blinds down then pulled them again to go up. Blinds start to go up then stop in the middle. Put in PO for 2 new blinds.

Model#	Dlr Sub Hrs	0.40	Sub Labor Amt	\$74.00
Serial#	Appr Hrs	0.40	Appr Labor Amt	\$74.00
Notes				
vcb				

Submitted	Labor Amt	\$444.00	Approved	Labor Amt	\$629.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$444.00		Total	\$629.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.