



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 77789  
Promised Date:  
20 SEP 25

### CUSTOMER WORK ORDER

WO #: 77789 (Appointment Date: 10 SEP 2025 - Time: 01:30pm)

Customer: 52492 - BAKER, KAYLA -  
812-480-6178

Tag:

Author: GA

Location: 0916 BJ CLOSING FOR GA

Stock #: 11617

Stock Desc: 2025 5W KEYSTONE

COUGAR HALF-TON 29BHL

Chassis #: 4YDFCGN21S2507613

Serial #: 4YDFCGN21S2507613

Mileage:

Licence:

Invoice #:

Date In: 10 SEP 25

Promised: 30 SEP 25

Date Sched:

Completed: 16 SEP 25

Warr. Date: 12 JUN 25

#### Job #1 - Warranty

COMPLAINT: AWINING IS PULLING AWAY FROM THE CAMPER ABOVE THE DOOR

CAUSE: Screws were short and stripped.

CORRECTION: Removed stripped screws and installed longer and bigger diameter screws.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	36.00

#### Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

**Subtotal for Job #1: 36.00**

#### Job #2 - Internal

COMPLAINT: A/C IS MAKING NOISE WHEN THE FAN IS RUNNING. NOISE STOPS WHEN COMPRESSOR KICKS ON

CAUSE: Slidder vent is closed and fans air pressure is causing the slidder to make a noise.

CORRECTION: No specification on which AC... tested the master bedroom 1st which has the controls on ceiling, found no issue. Turned on thermostat and can hear a slight rattling in the ceiling unit of livingroom area which is because the slidder vent is closed and its the amount of Fan pressure blowing air causing a noise in the slidder. When the compressor kicks on it muffles the slidder but sound is still there. If you open the slidder partly allowing for some of the Fans Air pressure to escape the rattling of the slidder stops. I left the slidder vent slightly open.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

**Subtotal for Job #2: 0.00**

#### Job #3 - External

DOOR CODE 127



Customer #: 52492  
BAKER, KAYLA



Subtotal for Job #3: 0.00

**Job #4 - Warranty**

COMPLAINT: FRONT NON DOOR SIDE STORAGE COMPARTMENT DOOR WILL NOT STAY LATCHED. COMES OPEN WHILE DRIVING DOWN THE ROAD. FIX OR REPLACE TUMBLERS

CAUSE: Loose latch bracket.

CORRECTION: Found 2 pieces of tape on the off doorside Propane compartment by latches. Slightly bent both backside latch brackets inward tightening seal and making the turnstile latches more secure when latched. Unlocked and double checked the slam lock water station door which latches properly.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	36.00

Subtotal for Job #4: 36.00

Parts Total: 0.00  
 Labour Total: 72.00  
 Sublet Total: 0.00  
 Extras Total: 0.00

**WORK ORDER TOTAL: 72.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 16 Sep 2025

W/O: 77789  
Promised Date: 30 SEP 25



Customer #: 52492  
BAKER, KAYLA

