

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS Authorized
CLAIM 2433796
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CRRB7TF081717
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 086 / 086B
ITEM # CRT26CJ-86
DEALER RO # 77788
CLAIM START DATE 09/12/2025
CLAIM END DATE 01/01/1900

Labor rate: \$185.00

OWNER INFORMATION

KATHLEEN BEMONT
407 E EMMONS ST
Robinson, IL 62454
USA

Retail Date of Purchase 07/08/2025

WARRANTY EXPIRATION DATE 07/08/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	60-138-01-00-001537	Black Tank No Fuss Flush Valve - Plumbing/Drainage System/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2025-09-12 12:24:27 :: HOSE UNDER THE BATHROOM SINK HAS COME LOOSE AND IS LEAKING...CUSTOMER WOULD LIKE US TO CHECK THE INSULATION UNDER BATHROOM SINK WHERE THE LEAK IS TO MAKE SURE ITS OK...HAVE A LEAK DOWN THE INSIDE WALL WHEN FLUSHING THE BLACK TANK. THIS IS UNDER THE BATHROOM SINK ALSO.... Loose water connection.Mount clamp was mounted over the threaded area needed to tighten seal. Tightened all 5 connections under bathroom sink. Hooked up City water connection and touch tested all connections, everything is dry.....There are multiple areas that customer could be referencing by the black Tank flush inlet which i added alil more insulation but has to leave it open enough to inspect connection. They could be referencing the cutout behind drain and water lines. There is a small panel on the sink that i found a screw hole in the lower compartment floor, panel partially covers drain and lines... so this could be what they are referencing which is in part how they manufacturer it. ...I awkwardly was able to remove the water lines from the vent check valve and could barely get a drill around the lines to remove screw on mount clamp, when i final was able to get to it the mount was tightened over the threaded area preventing the connection from sealing. I removed and repositioned the clamp. Pressure tested Valve while i had it out of unit, it seals up properly. Reinstalled in unit. Installed valve in a lower position also.

Model#	Dir Sub Hrs	1.50	Sub Labor Amt	\$277.50
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Serial#	Appr Hrs	1.00	Appr Labor Amt	\$185.00
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Notes

Dealer has requested more time than what is normally approved for this repair. If you have additional information or need more time as the repair progresses, please contact me directly to discuss and I can continue to review it.

Submitted	Labor Amt	\$277.50	Approved	Labor Amt	\$185.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$277.50		Total	\$185.00

DEALER _____ DATE _____

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____

SIGNATURE

All repairs described have been inspected and are satisfactory.