



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 77768  
Promised Date:  
20 SEP 25

### CUSTOMER WORK ORDER

WO #: 77768

Customer: 34550 - BROWN, JR., JERRY  
- 812-430-0565  
Tag:  
Author: BH  
Location: 0915 BH TO CLOSE

Stock #: 11664  
Stock Desc: 2026 5W KEYSTONE  
COUGAR HALF-TON 26RKE  
Chassis #: 4YDFCGM20TV501593  
Serial #: 4YDFCGM20TV501593  
Mileage: 0  
Licence:

Invoice #:  
Date In: 08 SEP 25  
Promised: 30 SEP 25  
Date Sched:  
Completed: 16 SEP 25  
Warr. Date: 04 SEP 25



#### Job #1 - Warranty

COMPLAINT: THE ENTRY DOOR WILL NOT LOCK FROM THE INSIDE THE ENTRY DOOR WILL STICK ALSO

CAUSE: Striker plate mounted upside down and where screws were mounted it couldnt be adjusted.

CORRECTION: Turned striker upside down (to cover manufacturer screw holes) and Modified striker plate and adjusted to correct position.

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JRK	36.00
<b>Subtotal for Job #1:</b>			<b>36.00</b>

#### Job #2 - Warranty

COMPLAINT: THE A/C IN THE BEDROOM THEY HAD TO TURN IT OFF THE A/C WAS DRIPPING INSIDE

CAUSE: Vent not properly sealed causing Warmer air to blend with Cold Air.

CORRECTION: Removed inside Cover of Unit and inspected the Exhaust and Return and seals around Vent outlets at unit... found a few small spots not sealed properly which allowed for Hot and Cold air to blend which would cause Condensation. Sealed it Vent Tape. And reinstalled cover.

#### Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	JRK	90.00
<b>Subtotal for Job #2:</b>			<b>90.00</b>

#### Job #3 - External

COMPLAINT: Transferred to BAS\*77824 on 16 SEP 25  
Estimate amount was 0.00  
CUSTOMER WOULD LIKE A PRICE OF THE COUGAR DECAL ON THE BACK

CAUSE: Customer request on estimate on "Cougar" decal replacement.

CORRECTION: Took pic of rear decal.

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

Customer #: 34550  
BROWN, JR., JERRY



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**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
FRT	UPS-DECAL	0.00	N/C	N/C

**Subtotal for Job #3: 0.00**

**Job #4 - External**

COMPLAINT: Transferred to BAS\*77824 on 16 SEP 25  
Estimate amount was 0.00  
VENT OVER THE BATH ROOM INSTALL VENT COVER

CAUSE: Install vent cover

CORRECTION: Installed vent cover.

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JRK	N/C

**Subtotal for Job #4: 0.00**

**Job #CAMERA - External**

Transferred to BAS\*77824 on 16 SEP 25  
Estimate amount was 0.00  
INSTALL WIRELESS CAMERA

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C

**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C

**Subtotal for Job #CAMERA: 0.00**

Parts Total: 0.00  
 Labour Total: 126.00  
 Sublet Total: 0.00  
 Extras Total: 0.00

**WORK ORDER TOTAL: 126.00**

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : \_\_\_\_\_

Date: 16 Sep 2025

Customer #: 34550  
BROWN, JR., JERRY

