



KEYSTONE

Pre-Authorization

Pre-Authorization number: PREAUTH15732 (PA03909996) Reference no. 77768 Status: Approved

Serviceing Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd VIN 4YDFCGM20TV501593 Retail sold on 9/4/2025
 Evansville, IN 47725

Root	Operation Description	Sublet	Sub Hours	Actual Hours	Qty	Base hours	Complaint/Cause/Correction
2300506A	Entrance Door - Hinged - Hinges	0	0.2	0.2	1	0.2	<p>Complaint: THE ENTRY DOOR WILL NOT LOCK FROM THE INSIDE THE ENTRY DOOR WILL STICK ALSO</p> <p>Cause: Striker plate mounted upside down and where screws were mounted it couldnt be adjusted.</p> <p>Correction: Turned striker upside down (to cover manufacturer screw holes) and Modified striker plate and adjusted to correct position.</p>
4103112A	A/C - Coleman - Repair Wiring External	0	0.5	0.5	1	0.5	<p>Complaint: THE A/C IN THE BEDROOM THEY HAD TO TURN IT OFF THE A/C WAS DRIPPING INSIDE</p> <p>Cause: Vent not properly sealed causing Warmer air to blend with Cold Air.</p> <p>Correction: Removed inside Cover of Unit and inspected the Exhaust and Return and seals around Vent outlets at unit... found a few small spots not sealed properly which allowed for Hot and Cold air to blend which would cause Condensation. Sealed it Vent Tape. And reinstalled cover.</p>

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For paper claims only use one pre-authorization number per warranty claim form. Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.