



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 77753
Promised Date:
20 SEP 25

CUSTOMER WORK ORDER

WO #: 77753

Customer: 55203 - ALLEN, RYAN -
812-270-3184

Tag:

Author: BJW

Location: 0923 CALL CUSTOMER IF
UNIT NOT HERE

Stock #: 11472

Stock Desc: 2025 TT COACHMEN

CATALINA 323BHDCKLE

Chassis #: 5ZT2CAXB6SX033056

Serial #: 5ZT2CAXB6SX033056

Mileage:

Licence:

Invoice #:

Date In: 05 SEP 25

Promised: 30 SEP 25

Date Sched:

Completed: 24 SEP 25

Warr. Date: 06 JUN 25

Job #1 - Warranty

COMPLAINT: WE LOOKED AT DOORS ON WORK ORDER 77706. ON THAT WORK ORDER, WE FOUND THAT THE DOORS OPEN AND CLOSE GOOD. HOWEVER WHEN BJ CALLED CUSTOMER, HE FOUND THAT THE PROBLEM IS WITH THE FRONT DOOR ONLY. CUSTOMER ADVISED THAT IF THE DOOR IS LEFT OPEN OVERNIGHT, IT WILL BE DIFFICULT TO OPEN BY MORNING. BJ AND JTW LEFT DOOR OPEN OVERNIGHT. THE DOOR WOULD LATCH THE NEXT MORNING, BUT ONCE IT DID, IT WAS DIFFICULT TO GET THE HANDLE TO RELEASE TO GET IT TO OPEN. BJ CALLED CUSTOMER TO DISCUSS FINDINGS. CUSTOMER AGREED THAT IT WAS DUPLICATING WHAT HE IS EXPERIENCING. CUSTOMER ALSO ADVISED THAT WHEN IT DOES THIS, IT IS NEAR IMPOSSIBLE TO LOCK THE DEADBOLT FROM THE INSIDE. CUSTOMER ALSO ADVISED THAT IT GETS MORE DIFFICULT TO CLOSE THE LONGER WE LEAVE IT OPEN. CUSTOMER STORES THE TRAILER INDOORS AND HE LEAVES THE DOORS OPEN WHEN IT IS IN STORAGE TO HELP KEEP IT VENTALATED. BJ ASKED CUSTOMER IF WE COULD KEEP UNIT INDOORS OVER THE WEEKEND WITH THE DOORS OPEN TO DETIRMEINE ON MONDAY IF THE DOOR /FRAME NEEDS TO BE REPLACED OR NOT.

CAUSE: Door bowed

CORRECTION: Laid a straight end on the in and the outside to show the door was bowed in the middle at the latch.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	148.00
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	37.00
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JTW	0.00
Z990	MISC LABOUR CODE (EXTERNAL)		0.00

Parts

Part #	Description	Qty	Price	Total
11009	DOOR, ENTRY GLASS BLACK, 8070R 26 X	1.00	550.15	550.15
F100359506	SILICONE, NEUTRAL CURE SILICONE 10.3	1.00	13.66	13.66
326192	76IN SNAP TRIM SCREW COVER, BLACK (C	2.00	9.87	19.74

Other Services

Code	Description	Qty	Price	Total
FRT	DAYTON FREIGHT - DOOR	1.00	170.27	170.27

Subtotal for Job #1: 938.82



Customer #: 55203
ALLEN, RYAN

W/O: 77753
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Parts Total:	583.55
Labour Total:	185.00
Sublet Total:	0.00
Extras Total:	170.27
WORK ORDER TOTAL:	938.82

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 24 Sep 2025

Customer Work Order



Customer #: 55203
ALLEN, RYAN

