

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 77753
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 55203 - RYAN ALLEN
Address: 804 WEST ELM ST HAUBSTADT, IN

47639

Phone: 812-270-3184

Stock Number: 11472 - 2025 CATALINA 323BHDSCLE 5ZT2CAXB6SX033056

VIN: 5ZT2CAXB6SX033056 HIN: SER#: 5ZT2CAXB6SX033056

Mileage: 0 Work Order Comp: 24 SEP 25

Auth. No: Dealer #:

Warr. Date: 06 JUN 25 Work Order Date: 05 SEP 25 Inv #: 422460

WO # Job # Description JOB INFORMATION

77753 1 WE LOOKED AT DOORS ON WORK ORDER 77706. ON THAT WORK ORDER, WE
FOUND THAT THE DOORS OPEN AND CLOSE GOOD. HOWEVER WHEN BJ CALLED
CUSTOMER, HE FOUND THAT THE PROBLEM IS WITH THE FRONT DOOR ONLY.
CUSTOMER ADVISED THAT IF THE DOOR IS LEFT OPEN OVERNIGHT, IT WILL
BE DIFFICULT TO OPEN BY MORNING. BJ AND JTW LEFT DOOR OPEN
OVERNIGHT. THE DOOR WOULD LATCH THE NEXT MORNING, BUT ONCE IT
DID, IT WAS DIFFICULT TO GET THE HANDLE TO RELEASE TO GET IT TO
OPEN. BJ CALLED CUSTOMER TO DISCUSS FINDINGS. CUSTOMER AGREED
THAT IT WAS DUPLICATING WHAT HE IS EXPERIENCING. CUSTOMER ALSO
ADVISED THAT WHEN IT DOES THIS, IT IS NEAR IMPOSSIBLE TO LOCK THE
DEADBOLT FROM THE INSIDE. CUSTOMER ALSO ADVISED THAT IT GETS MORE
DIFFICULT TO CLOSE THE LONGER WE LEAVE IT OPEN. CUSTOMER STORES
THE TRAILER INDOORS AND HE LEAVES THE DOORS OPEN WHEN IT IS IN
STORAGE TO HELP KEEP IT VENTALATED. BJ ASKED CUSTOMER IF WE COULD
KEEP UNIT INDOORS OVER THE WEEKEND WITH THE DOORS OPEN TO
DETERMINE ON MONDAY IF THE DOOR /FRAME NEEDS TO BE REPLACED OR
NOT.
Door bowed
Laid a straight end on the in and the outside to show the door
was bowed in the middle at the latch.

Part No Job# Description PARTS Qty Price Total

F100571088 1 DOOR, ENTRY GLASS BLACK, 8070R 26 1.00 550.15 550.15

F100359506 1 SILICONE, NEUTRAL CURE SILICONE 1 1.00 13.66 13.66

Claim : 77753

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Part No      Job#  Description          PARTS          Qty      Price      Total
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326192        1    76IN SNAP TRIM SCREW COVER, BLACK  2.00      9.87      19.74

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Lab Code     Job#  Description          LABOUR          Hrs      Rate      Total
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Z990          1    MISC LABOUR CODE (EXTERNAL)          0.80    185.00    148.00
Z990          1    MISC LABOUR CODE (EXTERNAL)          0.20    185.00     37.00
Z990          1    MISC LABOUR CODE (EXTERNAL)          0.00    185.00     0.00

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Excode       Job#  Description          EXTRAS          Qty      Price      Total
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FRT          1    DAYTON FREIGHT - DOOR                1.00    170.27    170.27

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Parts Total:      583.55
Labour Total:     185.00
Sublet Total:      0.00
Extras Total:     170.27

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>>>> Claim Total:      938.82

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Customer Signature: _____

Date: _____