



# KEYSTONE

## Pre-Authorization

Pre-Authorization number: PREAUTH15568  
Reference no. 77751  
Status: Approved

Servicing Dealer 1194 Name Basden's American RV Address 600 E Baseline Rd VIN 4YDTCGP25PL500486 Retail sold on 8/18/2022  
Evansville, IN 47725

| Root                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                 | Approved  |       | Actual |     | Base  |  | Complaint/Cause/Correction |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|-----------|-------|--------|-----|-------|--|----------------------------|
| Operation Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Sublet                          | Sub Hours | Hours | hours  | Qty | hours |  |                            |
| 6100706B                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Drain Lines - Waste - Replace 0 | 3         | 5     |        | 1   | 0.2   |  |                            |
| <p><b>Complaint:</b> GREY TANK IS PLUMBED TO THE BLACK TANK</p> <p><b>Cause:</b> WE FOUND WHEN RUNNING THE SHOWER IT WOULD FILL THE BLACK TANK– WHEN RUNNING THE BATHROOM SINK IT WOULD FILL THE FRONT GREY TANK– WHEN FILLING THE TOILET IT FILLS THE BLACK TANK– WHEN RUNNING THE KITCHEN SINK IT FILLS THE REAR GREY TANK</p> <p><b>Correction:</b> Customer said when running shower it goes to his black tank only. Put hose in shower and let run. Checked board and it said black tank was full open valve on black tank to make sure board was right. Black tank emptied shower is connected to wrong tank</p> <p>WE WOULD HAVE TO FIX THE SHOWER THAT IS LEAKING IN THE WRONG TANK</p> <p>KRV – Approved as a Goodwill gesture</p> |                                 |           |       |        |     |       |  |                            |
| 6102406A                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Holding Tank - Black - Repair 0 | 5         | 0     |        | 1   | 4     |  |                            |
| <p><b>Complaint:</b> BLACK TANK IS LEAKING WHEN FULL</p> <p><b>Cause:</b> FOUND PIPE THAT GOES IN THE TANK IS LEAKING</p> <p><b>Correction:</b> NEED TO PULL TANK AND FIX LEAK AND REINSTALL TANK</p> <p>KRV – The Limited Base Warranty has expired</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                 |           |       |        |     |       |  |                            |

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For paper claims only use one pre-authorization number per warranty claim form.  
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.  
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.