



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 77730
Promised Date:
26 SEP 25

CUSTOMER WORK ORDER

WO #: 77730 (Appointment Date: 03 SEP 2025 - Time: 02:00pm)

Customer: 39032 - KING, GARY -

Tag:

Author: GA

Location: 1010 CHECK STATUS WITH
BM

Stock #:

Stock Desc: 2024 KEYSTONE COUGAR

Chassis #:

Serial #: 4YDFCGN21R2501823

Mileage:

Licence:

Invoice #:

Date In: 03 SEP 25

Promised: 30 SEP 25

Date Sched:

Completed: 09 OCT 25

Warr. Date:

Job #1 - Warranty

COMPLAINT: WARDROBE SLIDE WILL NOT RUN OUT. CATCHING ON 1 CORNER. BOTTOM RIGHT CORNER AS YOU'RE LOOKING AT IT

CAUSE: The schwintek is locked up on front. The motors run but bottom track is jammed. Will need replaced. The top gears have slipped and chewed gear track.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	180.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	540.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00

Parts

Part #	Description	Qty	Price	Total
721005	Mechanism - Slide - In Wall - 18 1/2	1.00	1,361.05	1,361.05

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	SHIPPING-SLIDE SYSTEM	1.00	125.50	125.50

Subtotal for Job #1: 2,206.55

Job #2 - Warranty

COMPLAINT: ENTRY DOOR IS HAD TO CLOSE FROM INSIDE. CUSTOMER SAYS IT WILL CLOSE EASY FROM THE OUT SIDE BUT HAS TO SLAM THE DOOR ON THE INSIDE.

CAUSE: Door was bowed a bit And striker plate moved

CORRECTION: Moved striker plate and adjusted door.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	36.00

Subtotal for Job #2: 36.00

Job #3 - Warranty

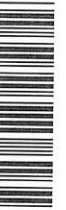
COMPLAINT: LATCH ON THE DRIVER SIDE WALL ON THE BOTTOM BUNK IS COMING LOOSE. SCREW COMING OUT

CAUSE: The screws pulled out of wall i drilled and installed iinsert in all adde d glue and and screws to hold in place.

Labor



Customer #: 39032
KING, GARY



Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	18.00

Subtotal for Job #3: 18.00

Job #4 - External

CUSTOMER NEEDS THIS BACK BY OCTOBER 15TH

Subtotal for Job #4: 0.00

Parts Total: 1,361.05
 Labour Total: 774.00
 Sublet Total: 0.00
 Extras Total: 125.50
WORK ORDER TOTAL: 2,260.55

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 09 Oct 2025

W/O: 77730
 Promised Date: 30 SEP 25



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 KING, GARY

