



# KEYSTONE

## Pre-Authorization

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Pre-Authorization number	PREAUTH16200 (PA03910464)	Reference no.	77730	Status	Approved
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Service Dealer	1194	Name	Basden's American RV	Address	600 E Baseline Rd Evansville, IN 47725	VIN	4YDFCGN21R2501823	Retail sold on	11/25/2024
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For paper claims only use one pre-authorization number per warranty claim form.  
Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form.  
The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company.



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Root			Sub	Approved	Actual		Base	
Operation	Description	Sublet	Hours	Hours	hours	Qty	hours	Complaint/Cause/Correction
1211437B	Slide Out Mechanism, Schwintek, Complete Column, Per Side	0	6	4		1	1.5	<p><b>Complaint:</b> WARDROBE SLIDE WILL NOT RUN OUT. CATCHING ON I CORNER. BOTTOM RIGHT CORNER AS YOU'RE LOOKING AT IT</p> <p><b>Cause:</b> The schwintek is locked up on front. The motors run but bottom track is jammed . Will need replaced. The top gears have slipped and chewed gear track.</p> <p><b>Correction:</b> NEED TO REPLACE THE ENTIRE SLIDE SYSTEM</p> <p>KRV - Please provide clear photo of the white Lippert In-Wall Slide System RPO tag (found on H Column).</p> <p>KRV- Please install Part# 687936 Mechanism - Clamp Extrusion - 1/4" x 1 7/16" x 16" - Steel Strap Two each side top and bottom The tech will need to screw the bracket into the edge of the column and then to the wall.</p> <p>KRV-</p> <p>NOTICE***NOTICE***NOTICE***NOTICE***NOTICE</p> <p>The following photos MUST be submitted with your Claim to receive payment approval.</p> <p>Eight (8) photos of the In-Wall System gear rack location after completing repairs.</p> <p>Note: Take measurements from the gear rack to the edge of the column with tape measurement pressed against the gear rack, not above or below. This measurement is best taken with the slide extended at 6 inches from the exterior of the coach and then again with the slide at full extension at all four corners for a total of 8 measurement.</p> <p>KRV - VCB</p>
2300102A	Entrance Door - Hinged - Repair	0	0.2	0.2		1	0.2	<p><b>Complaint:</b> ENTRY DOOR IS HAD TO CLOSE FROM INSIDE. CUSTOMER SAYS IT WILL CLOSE EASY FROM THE OUT SIDE BUT HAS TO SLAM THE DOOR ON THE INSIDE.</p> <p><b>Cause:</b> Door was bowed a bit And striker plate moved</p> <p><b>Correction:</b> Moved striker plate and adjusted door. .</p> <p>KRV – REPAIR ONLY approved.</p>
3303106A	Sofa - Hide-a-bed - Kickboard - Recover	0	0.1	0.1		1	1.2	<p><b>Complaint:</b> LATCH ON THE DRIVER SIDE WALL ON THE BOTTOM BUNK IS COMING LOOSE.SCREW COMING OUT</p> <p><b>Cause:</b> The screws pulled out of wall i drilled and installed iinsert in all adde d glue and and screws to hold in place.</p> <p><b>Correction:</b> The screws pulled out of wall i drilled and installed insert in all added glue and and screws to hold in</p>

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